

Monday, 7 August 2023

CABINET

A meeting of **Cabinet** will be held on

Tuesday, 15 August 2023

commencing at **5.30 pm**

The meeting will be held in the Burdett Room, Riviera International Conference Centre, Chestnut Avenue, Torquay TQ2 5LZ

Members of the Committee

Councillor David Thomas (Chairman)

Councillor Bye

Councillor Tranter

Councillor Chris Lewis

Councillor Tyerman

Together Torbay will thrive

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Governance Support, Town Hall, Castle Circus, Torquay, TQ1 3DR

Email: governance.support@torbay.gov.uk - www.torbay.gov.uk

CABINET AGENDA

1. **Apologies**
To receive apologies for absence.
2. **Minutes** (Pages 4 - 14)
To confirm as a correct record the Minutes of the meeting of the Cabinet held on 11 July 2023.
3. **Disclosure of Interests**
 - (a) To receive declarations of non pecuniary interests in respect of items on this agenda.

For reference: Having declared their non pecuniary interest members may remain in the meeting and speak and, vote on the matter in question. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.
 - (b) To receive declarations of disclosable pecuniary interests in respect of items on this agenda.

For reference: Where a Member has a disclosable pecuniary interest he/she must leave the meeting during consideration of the item. However, the Member may remain in the meeting to make representations, answer questions or give evidence if the public have a right to do so, but having done so the Member must then immediately leave the meeting, may not vote and must not improperly seek to influence the outcome of the matter. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

(Please Note: If Members and Officers wish to seek advice on any potential interests they may have, they should contact Governance Support or Legal Services prior to the meeting.)
4. **Urgent Items**
To consider any other items the Chairman decides are urgent.
5. **Matters for Consideration**
6. **English Riviera Airshow** (To Follow)
To consider a report and recommendations of the Overview and Scrutiny Board held on 8 August 2023, in respect of the English Riviera Airshow.
7. **Corporate Parenting Strategy 2022-25** (Pages 15 - 39)
To recommend to Council the approval of the Corporate Parenting Strategy 2022-25.
8. **Fostering Annual Report 2022/23** (Pages 40 - 73)
To consider the Fostering Annual Report 2022/23.

9. **Licensing Act 2003 - Draft Cumulative Impact Assessment 2024 - 2027** (Pages 74 - 107)
To consider a report which seeks approval to launch consultation on the Draft Cumulative Impact Assessment 2024-2027.
10. **Pest Control Award of Contract** (Pages 108 - 114)
To consider a report that seeks approval to award a contract for pest control.
11. **Cyber Security - Renewal of 24-Hour Cyber Security Operations Centre Monitoring Contract** (Pages 115 - 121)
To consider a report that seeks approval to award a contract in respect of cyber security.

Live Streaming and Hybrid Arrangements

To encourage more people to engage in our public meetings the Council is trialling live streaming our Cabinet meetings on our YouTube channel in addition to recording the meetings and publishing the recording on our website. To watch the meeting live please visit <https://www.youtube.com/user/torbaycouncil>.

We are trialling hybrid meeting arrangements to enable officers and Councillors who are not members of the Cabinet to either attend the meeting in person or to attend the meeting remotely via Zoom. Anyone attending the meeting remotely must use their raise hand function when they wish to speak and to declare any interests at the appropriate time. As this is a trial if anyone attending the meeting remotely loses connection the meeting will continue and they will have the option to follow the meeting via the YouTube live stream.

Minutes of the Cabinet

11 July 2023

-: Present :-

Councillor David Thomas (Chairman)

Councillors Bye, Chris Lewis, Tranter and Tyerman

(Also in attendance: Councillors Amil, Billings, Brook, Cowell, Steve Darling, Fox, Barbara Lewis (virtual), Maddison (virtual), Penny (virtual), Stevens (virtual) and Jacqueline Thomas)

6. Minutes

The Minutes of the meeting of the Cabinet held on 13 June 2023 were confirmed as a correct record and signed by the Chairman.

7. Urgent Items

The Cabinet considered the item in Minute 9, and not included on the agenda, the Chairman being of the opinion that it was urgent by reason of special circumstances i.e. the matter having arising since the agenda was prepared and it was unreasonable to delay a decision until the next meeting.

8. Matters for Consideration

The Cabinet considered the following matters, full details of which (including the Cabinet's decisions and recommendations to Council) are set out in the Record of Decisions appended to these Minutes.

9. Appointment of Member Champions

10. Potential Disposal of Assets

11. Condom Distribution Service - Award of contract

12. LASER Energy Contract

13. Budget Monitoring - Outturn 2022/23

Chairman/woman

Record of Decisions

Appointment of Member Champions

Decision Taker

Cabinet on 11 July 2023.

Decision

- 1) That Councillor Tranter be appointed the Armed Forces Member Champion until May 2027; and
- 2) That Councillor Atiya-Alla be appointed as the Racial Equality and Inclusion Champion until May 2027.

Reason for the Decision

To enable Member Champions for Armed Forces and Racial Equality and Inclusion to be appointed for the current four year term of office.

Implementation

This decision will come into force and may be implemented on 24 July 2023 unless the call-in procedure is triggered (as set out in the Standing Orders in relation to Overview and Scrutiny).

Information

Member champions are elected members who act as an advocate or spokesperson for a specific area of the Council's business. The main responsibility of each member champion is to encourage communication and positive action over the issue they represent.

At the meeting, Councillor David Thomas proposed and Councillor Tyerman seconded a motion that was agreed unanimously by the Cabinet, as set out above.

Alternative Options considered and rejected at the time of the decision

None.

Is this a Key Decision?

No

Does the call-in procedure apply?

Yes

Declarations of interest (including details of any relevant dispensations issued by the Standards Committee)

None.

Published

14 July 2023

Signed: _____ Date: _____
Leader of Torbay Council on behalf of the Cabinet

Record of Decisions

Disposal of Assets

Decision Taker

Cabinet on 11 July 2023.

Decision

- 1) That the Director of Pride in Place be requested to instruct preparation of an outline planning permission for the surplus toilet blocks at Preston North and Corbyn Head and disposal of these assets with outline planning consent via auction; and be given delegated authority, in consultation with the Director of Finance and the Cabinet Member for Place Services and Economic Growth, for ensuring that the assets are disposed of in line with the objectives set out in the submitted report.
- 2) That the Director of Pride in Place be requested to instruct the disposal of the Old Toll House in Torquay and be given delegated authority, in consultation with the Director of Finance and the Cabinet Member for Place Services and Economic Growth, for ensuring that the asset is disposed of in line with the objectives set out in the submitted report.
- 3) That the Director of Pride in Place be requested to instruct a strategic review of the Council's estate to identify other assets which could be disposed of to support the delivery of the Council's objectives.

Reason for the Decision

The Council owns assets including land and buildings, investment assets, operational properties, those held for sale or under construction, intangible assets, infrastructure, plant and machinery, heritage and community assets. Whilst the estate was well let and returned to the Council a substantial annual income, also achieving a high occupancy rate, the assets were subject to periodic review to ensure that the Council's assets supported the Council's objectives as best as they can.

Implementation

This decision will come into force and may be implemented on 24 July 2023 unless the call-in procedure is triggered (as set out in the Standing Orders in relation to Overview and Scrutiny).

Information

The Council's capital programme was under acute pressure following the turbulent period experienced in the local, national and international economies. One consequence of this turbulence was increased costs being experienced across all sectors with the Capital Programme requiring additional funding to be able to deliver the projects and outcomes that the Council had committed to.

The Council's Asset Management Strategy also requires that its assets needed to support an identified end use and purpose, and where they were not or where the cost and performance of the asset suggests, that there may be opportunities for disposal. The principles of this process were set out in the Council's Asset Management Policy and include a commitment to rationalise the asset base reviewing non-operational and surplus assets to identify opportunities to create

revenue income or a capital receipt to stimulate development and growth.

As such, the disposal of sites at Preston North, Corbyn Head and the Old Toll House will assist the Council to achieve capital receipts and cost savings in line with the Council's Capital Programme and Asset Management Strategy.

At the meeting Councillor Chris Lewis proposed and Councillor Bye seconded a motion that was agreed unanimously by the Cabinet, as set out above.

Alternative Options considered and rejected at the time of the decision

The following alternative options were considered discounted:

- Do nothing – the Council would continue to manage the assets being recommended for disposal. Costs would be incurred in the management of these assets including costs relating to staff, repair and maintenance. The potential for a capital receipt will be missed and this option would not support delivery of the Council's capital programme and wider objectives.
- Dispose of the toilet assets without an outline planning consent – it was expected that this would result in a lower receipt than was optimal as potential buyers would not have confidence that a development would be possible on the site. Whilst this would be a faster route to disposal, the expectation was that there would be a lower receipt and for that reason this option was not recommended.

Is this a Key Decision?

Yes

Does the call-in procedure apply?

Yes

Declarations of interest (including details of any relevant dispensations issued by the Standards Committee)

None.

Published

14 July 2023

Signed: _____
Leader of Torbay Council on behalf of the Cabinet

Date: _____

Record of Decisions

Condom Distribution Service - Award of Contract

Decision Taker

Cabinet on 11 July 2023.

Decision

That the contract for the provision of the condom distribution service be awarded to the preferred bidder as set out in Exempt Appendix 1 to the submitted report.

Reason for the Decision

To award the contract to the preferred provider following the submission and evaluation of the high quality of the bid, including the social value commitment to Torbay populations and organisations.

Implementation

This decision will come into force and may be implemented on 24 July 2023 unless the call-in procedure is triggered (as set out in the Standing Orders in relation to Overview and Scrutiny).

Information

A condom distribution scheme has existed in Torbay for over 15 years. This has supported a reduction in the teenage conception rate and been delivered via local NHS Trusts. The current contract has reached a natural end, which presents an opportunity to redesign the service, in response to changing needs of the target population (13–25-year-olds).

The new service will take a digital first approach, refocussing on supporting sexually active 16–24-year-old young adults to manage their sexual and reproductive health by ordering condoms and safer sex supplies to be directly delivered to them. Young people aged 13-18 will still be able to receive one to one advice, information and a safeguarding and competency assessment.

Torbay Council has worked alongside Devon County Council and has jointly procured sexual health services for over 5 years. The benefit of jointly procuring is that services achieve a consistency of service delivery for residents who may work or study in Devon, but also a financial benefit in terms of economies of scale.

At the meeting, Councillor Tranter proposed and Councillor Chris Lewis seconded the motion that was agreed unanimously, as set out above.

Alternative Options considered and rejected at the time of the decision

The following alternative options were considered and discounted:

- Given the current delivery, availability of extensions and range of other contracts delivered by the incumbent provider to date, a direct award was considered, but this was not permissible to Devon County Council colleagues. In addition, due to the changing nature of 16- to 24-year-old needs and behaviours, it was concluded that a refreshed

specification and service model was desirable.

- Not awarding a contract was considered, but this course of action would result in a failure to meet the prevention needs of a significant group of residents who bear the burden of unintended conceptions and new Sexually Transmitted Infection (STI) diagnosis.
- A limited or reduced scope was considered but would not achieve the ambitions and scale of need for Torbay residents.

Is this a Key Decision?

No

Does the call-in procedure apply?

Yes

Declarations of interest (including details of any relevant dispensations issued by the Standards Committee)

None.

Published

14 July 2023

Signed: _____ Date: _____
Leader of Torbay Council on behalf of the Cabinet

Record of Decisions

LASER Energy Contract

Decision Taker

Cabinet on 11 July 2023.

Decision

- 1) To continue to contract with LASER Energy Group (Kent County Council) to procure, manage and supply Torbay Council's gas and electricity (metered & unmetered) needs from 1 October 2024 for four-years.
- 2) To give delegated authority to the Director of Finance in consultation with Cabinet Member for Finance and Corporate Services to ascertain which basket option, Purchase in Advance (PIA) or Purchase within Period (PWP) Torbay Council should adopt.
- 3) That Torbay Council remains part of the Devon Energy Group and sign up to Torbay Council's preferred solution.
- 4) To continue with the current Bureau Service at a cost of c£12k per annum, which includes monitoring, reviewing and reporting in respect of utilities consumption, which will provide a solution to data required to compile carbon footprint statistics and identify high usage area.

Reason for the Decision

The Devon Energy Group led by Devon County Council, who along with Torbay Council and several other Authorities, use the contract as a vehicle for their energy needs. Each of the participating authorities liaises and contracts directly with LASER. This was a good example of local public bodies collaborating for mutual gain. Further savings have been offered by LASER through the group committing to the contract.

Implementation

This decision will come into force and may be implemented on 24 July 2023 unless the call-in procedure is triggered (as set out in the Standing Orders in relation to Overview and Scrutiny).

Information

Since April 2016 Torbay Council had procured its energy through LASER Energy Group who were part of Kent County Council. LASER were a specialist trading arm within their Council, dedicated to delivering gas, electricity and other utility value added services for the public sector. They were an established Public Buying Organisation (PBO) set up for this very purpose and recognised nationally. The current contract was for the supply of gas and electricity supplies for 280, single or multiple meter points.

The current energy contract with LASER Energy Group ends on the 30 September 2024. However, to date LASER have purchased Torbay Council's energy requirements in advance of a year, 1 October to 30 September for the following energy supply year, known as PIA – purchase in advance model.

The Council needed to consider the procurement options and next steps. The options varied from undertaking a full OJEU procurement process to a direct award to one of the Public Buying Organisations. An early decision would allow the supplier around 16 months to procure energy in advance of the new energy supply period which might enable a better PIA price to be secured.

At the meeting, Councillor Tyerman proposed and Councillor David Thomas seconded a motion that was agreed unanimously by the Cabinet, as set out above.

Alternative Options considered and rejected at the time of the decision

An options appraisal was set out in the submitted report.

Is this a Key Decision?

No

Does the call-in procedure apply?

Yes

Declarations of interest (including details of any relevant dispensations issued by the Standards Committee)

None.

Published

14 July 2023

Signed: _____ Date: _____
Leader of Torbay Council on behalf of the Cabinet

Record of Decisions

Budget Monitoring - Outturn 2022/23

Decision Taker

Cabinet on 11 July 2023.

Decision

That Cabinet notes the report and recommends to Council:

That the Council notes the revenue outturn position and approves:

- 1) the transfer of the £0.4m carry forward into earmarked capital reserves.
- 2) the addition of the Torre Valley North project to the current Capital Programme.

Reason for the Decision

To ensure the Council operates in a prudent manner and works to maintain a balanced budget.

Implementation

The recommendation of the Cabinet will be considered at the Council meeting on 20 July 2023.

Information

The Budget Monitoring Outturn 2022/23 report set out a high-level budget summary of the Council's revenue and capital position for the financial year 2022/23 which commenced on 1 April 2022. The report was based on the budget and final outturn position for the year ended 31 March 2023.

At the meeting, Councillor Tyerman proposed and Councillor Chris Lewis seconded a motion that was agreed unanimously by the Cabinet, as set out above.

Alternative Options considered and rejected at the time of the decision

There were no alternative options considered.

Is this a Key Decision?

No

Does the call-in procedure apply?

No

Declarations of interest (including details of any relevant dispensations issued by the Standards Committee)

None.

Published

14 July 2023

Signed: _____ Date: _____
Leader of Torbay Council on behalf of the Cabinet

Meeting: Cabinet **Date:** 15th August 2023

Wards affected: All

Report Title: Corporate Parenting Strategy 2022-25

When does the decision need to be implemented? For information.

Cabinet Member Contact Details: Councillor Nick Bye, nick.bye@torbay.gov.uk

Director/Divisional Director Contact Details: Nancy Meehan, Director of Children's Services, Nancy.meehan@torbay.gov.uk

1. Purpose of Report

- 1.1. This Corporate Parenting Strategy outlines our aspirations as to the kind of corporate parent Torbay wants to be and how the local authority will work alongside our partners, including education, police and health services, to achieve this ambition. This requires everyone, from officers to elected Members to GPs to teachers, not only recognising their role as corporate parents but also understanding how they can support us to be the best possible corporate parents we can be.

- 1.2 This Strategy outlines the commitment of our Partnership to these objectives, and achieving our ambitions through strong strategic, corporate and political leadership and meaningful performance management, a commitment to the ongoing engagement and involvement of children and young people in the development and implementation of our strategy and associated action plans and effective working together with our partners across Torbay. The priorities set out within this strategy reflect not only the local and national priorities for cared for children and care experienced young people, but also the priorities which have emerged as part of our engagement and consultation with children and young people; those priorities are underpinned by elected Member support through the Corporate Parenting Strand Leads with the Corporate Parenting Board governance structure. The Strategy also demonstrates how we are held accountable for the delivery of our corporate parenting principles and priorities, which are driven by underlying action plans.

2. Reason for Proposal and its benefits

- 2.1 Torbay's vision is one whereby its people are able to thrive. As outlined within this Corporate Parenting Strategy, we want our cared for and care experienced young people to be safe, happy and healthy, in order that they can reach their full potential, and as corporate parents, we wish to give our cared for and care experienced children and young people the access to all of the opportunities that good parents afford their children. This Strategy outlines how the local authority and the partnership can achieve this vision.

3. Recommendation(s) / Proposed Decision

1. That Cabinet recommends to Council:

That the Corporate Parenting Strategy 2022-25 be approved.

Supporting Information

1. Introduction

- 1.1 The Corporate Parenting Strategy 2022-25 outlines Torbay's corporate parenting vision, an introduction to the importance of corporate parenting, the legal context of Torbay's corporate parenting responsibilities, Torbay's key principles and priorities and our subsequent pledges to cared for and care experienced children and young people, the governance associated with corporate parenting and also a reminder to children and young people about the mechanism through which they can continue to talk to and feedback to us.
- 1.2 As per the Children and Young People's Plan, Torbay aims to ensure that all our cared for children and care experienced young people and adults are safe, happy and healthy in order that they can reach their full potential. This Strategy outlines Torbay's commitment to being an effective, caring and ambitious corporate parent and how we will demonstrate this in conjunction with our partners.

2. Options under consideration

- 2.1 No options have been considered as this proposal is for information only.

3. Financial Opportunities and Implications

- 3.1 The Corporate Parenting Strategy 2022-25 does not make recommendations in terms of any changes to the current service or staffing structure and therefore the decision to endorse does not carry with it any financial implications.

4. Legal Implications

- 4.1 Under the Children and Social Work Act 2017, the legislative responsibility for local authorities in respect of their corporate parenting duties is outlined. In February 2019, the Department for Education published Statutory Guidance for local authorities and outlined the key principles of Corporate Parenting. In addition, under the Children Act 2004, it was highlighted that local authorities have a duty to promote co-operation between their relevant partners and the Act also highlights that corporate parenting is a task which should be shared Council-wide and across the partnership. Following the interim Corporate Parenting Strategy published in June 2021, we have consulted with cared for children, care experienced young people and fostering families in respect of this updated Strategy.

5. Engagement and Consultation

- 5.1 A priority of Children's Services has been to enhance and develop the opportunities for participation, engagement and consultation for our cared for and care experienced children and young people. It has been particularly important in the updating of this Strategy that we have spoken to children and young people, as well as their parents and carers, about the type of corporate parent that they need us to be.
- 5.2 In updating this Strategy, we have drawn upon a wide range of feedback sources. This has included but is not limited to: feedback from cared for children as part of the Your Life in Care survey undertaken in July 2021; feedback from care experienced young people as part of the Your Life Beyond Care survey undertaken in April 2021; specific consultation sessions undertaken by the Participation Officer, the Divisional Director of Safeguarding, the Divisional Director of Education and Skills and the Director of Children's Services; the views of care experienced representatives as individual contributors to both Children's Overview and Scrutiny Board and the Corporate Parenting Board; feedback through the Circle and My Voice groups; and feedback through other surveys undertaken as part of a rolling schedule of ongoing consultation with our fostering families.
- 5.3 The Strategy has been subject to a further period of public consultation. In addition, recommendations from Children's Overview and Scrutiny have been reflected within the updated Strategy.

6. Purchasing or Hiring of Goods and/or Services

- 6.1 The decision to endorse this Strategy does not involve the procurement of services, the provision of services together with the purchase or hire of goods or the carrying out of works.

7. Tackling Climate Change

- 7.1 None.

8. Associated Risks

- 8.1 Should this Strategy not be endorsed, the existing interim Corporate Parenting Strategy will remain in place; there will no change in terms of the fundamental function of the service however the Strategy would not be published, and could not be transparently shared with our cared for children and care experience young people, and the wider community.

9. Equality Impacts - Identify the potential positive and negative impacts on specific groups

	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
Older or younger people	This Corporate Parenting Strategy outlines Torbay's aspirations in respect of its corporate parenting functions, affecting all cared for and care experienced children and young people by outlining Torbay's pledge to them.	N/A	N/A
People with caring Responsibilities	This Corporate Parenting Strategy outlines Torbay's aspirations in respect of its corporate parenting functions. The principles within it are reflected in our Fostering Family Charter, and how Torbay as corporate parents interact with our fostering families and work with them to meet our cared for children and care experienced young people's needs.	N/A	N/A
People with a disability	N/A	N/A	There is no differential impact.
Women or men	N/A	N/A	There is no differential impact.
People who are black or from a minority ethnic background (BME) (Please note Gypsies / Roma are within this community)	N/A	N/A	There is no differential impact.

Religion or belief (including lack of belief)	N/A	N/A	There is no differential impact.
People who are lesbian, gay or bisexual	N/A	N/A	There is no differential impact.
People who are transgendered	N/A	N/A	There is no differential impact.
People who are in a marriage or civil partnership	N/A	N/A	There is no differential impact.
Women who are pregnant / on maternity leave	N/A	N/A	There is no differential impact.
Socio-economic impacts (Including impact on child poverty issues and deprivation)	The ambition of the Corporate Parenting Strategy is to ensure that all Torbay cared for children and care experienced young people, no matter their level of need or their socio-economic status, are supported to achieve their full potential.	N/A	N/A
Public Health impacts (How will your proposal impact on the general health of the population of Torbay)	By committing to this Strategy, Torbay will be committing to the supporting all of our cared for children and care experienced young people in order to meet their needs, and to achieve their best outcomes; by doing this, we will have a significant, positive impact on the longer term health outcomes for cared for children and care experienced young people.	N/A	N/A

10. Cumulative Council Impact

10.1 None.

11. Cumulative Community Impacts

11.1 None.

Corporate Parenting Strategy 2022-25

November 2022

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Version control

Date	Details	Updated by
01/11/2022		Becky Thompson
09/02/2023	Updated following consultation	Becky Thompson

14/7/23	Reviewed ahead of approval. Accessibility, including reading age, checked.	Kate Spencer
18/07/23	Final version created	Lisa Chittenden & Becky Thompson

1. Foreword

We are passionate in wanting Torbay and its residents to thrive. Central to this vision is making sure that everyone can play their part in supporting Torbay's children and making Torbay 'child friendly'. We are so proud of our children and we are committed to do all we can to support them to benefit from the many opportunities that the Bay has to offer. In all we do, we want our children to feel loved, supported and safe. We would like to take this opportunity to thank our incredibly dedicated foster carers and staff for the commitment they demonstrate to our children every single day.

We are committed to being great corporate parents, to ensure that our children have every opportunity to live happy and fulfilling lives.

Members of the Corporate Parenting Board



Councillor Nick Bye, Cabinet Member for Children's Services



Cllr Hannah Stevens, Deputy Civic Mayor



Cllr Anna Tolchard



Cllr Cordelia Law, Overview and Scrutiny Lead for Children's Services



Cllr Steve Darling, Leader of the Liberal Democrat Group

2. Corporate Parenting Vision

The Children and Young People's Plan sets out Torbay Council's objectives and priorities for all services which directly affect children and young people across all the communities which make up Torbay. Its overriding objective is ***to ensure that all our children, young people and care experienced young people and adults are safe, happy and healthy in order that they can reach their full potential.***

In the context of Corporate Parenting this objective becomes an ambition ***to ensure that our cared for children and care experienced young people succeed by:***

- Making sure they are safe, happy and healthy in order that they can reach their full potential; and
- Supporting them to have all the opportunities that good parents afford their children.

We are committed to being an effective, caring and ambitious corporate parent and we will show this through:

- our love;
- our focus;
- our language; and
- our actions.

We are loving parents and we care deeply for our children. We will ensure they receive the same standard of care as any good parent would provide. We will protect and support them to cope with the dangers and risks of everyday life. We will celebrate and share in their experiences and achievements, no matter how big or small. We are ambitious for them and will work hard to support them to reach their full potential. We will do everything we can to make sure that our care experienced young people are set up for life.

We want Torbay to be a 'Child Friendly' place. Torbay will be a place that champions our cared for and care experienced children and young people.

3. Introduction

"I would like to be asked for my opinion in decisions"

Cared for young person, Bright Spots Survey

"I think the one thing about being a care leaver is that outside of local services, we tend to be quite a forgotten group. I think people underestimate how hard not having a family is during this time in someone's life."

Care experienced young person, Bright Spots Survey

"It's not enough to ask us what we think and feel, like you are giving us a voice; you need to hear what we say and do something about it."

Cared for young person, specific consultation session



One of our cared for children drew this picture. It sums up how to be the best possible corporate parent to our children and young people. We need to help children and young people to feel safe. We need to create a sense of connection and community. We should support our children and young people to feel loved and nurtured. We need to help them to realise their best possible vision of their future.

So what is corporate parenting?

This is the term used to refer to the responsibilities of the council to provide our cared for and care experienced children and young people with the best possible care and protection. It is about more than just keeping children safe. It is about enhancing every aspect of their lives as far as is possible. We will equip them with the right support to achieve their dreams.

This Corporate Parenting Strategy describes the corporate parent we want to be. It sets out how we will work alongside our partners, including education, police and health services, to achieve our ambition. This requires everyone, from officers to elected Members to GPs to teachers, not only to recognise their role as a corporate parent and to understand how we can work together to be the best possible corporate parents we can be.

This Strategy outlines the commitment of our wider Partnership to the Corporate Parenting objectives and achieving our ambition. We will do this through strong strategic, corporate, and political leadership and meaningful performance management. We commit to:

- ongoing engagement and involvement of children and young people in:
 - implementing our strategy; and
 - Developing and implementing the associated action plans; and
- effective working together with our partners across Torbay.

Our priorities reflect, not only the local and national priorities for cared for children and care experienced young people but also, the priorities which have emerged from our engagement and consultation with children and young people.

Those priorities are underpinned by elected Member support through the Corporate Parenting Strand Leads with the Corporate Parenting Board governance structure. The Strategy demonstrates how we will hold ourselves to account for the delivery of our corporate parenting principles and priorities and the associated action plans.

4. Context

Legal Duties

Under the Children Act 1989, a child is cared for by the Council if they are:

- Provided with accommodation for a continuous period for more than 24 hours,
- Subject to a care order,
- Subject to a placement order.

When a child or young person becomes cared for we become their corporate parent.

In February 2018, the Department for Education published Statutory Guidance for Local Authorities. This outlined the key principles of corporate parenting and the statutory responsibility that all councillors and council officers have in terms of the wellbeing of cared for and care experienced children and young people.

We are also the corporate parent for those young people who are care experienced. The Children (Leaving Care) Act 2000 outlines who qualifies as a care experienced young person. This is a young person aged sixteen or above who has been cared for by the local authority for a relevant period of time since their fourteenth birthday, and for who have been cared for on or after their sixteenth birthday for a period of time.

The expectations in terms of the services and support that local authorities must offer is contained within the Children (Leaving Care) Act 2000, the Care Leavers (England) Regulations 2010 and the Children and Social Work Act 2017. The Council continues to provide support to care experienced young people until they are 25 under the extended duties contained within the Children and Social Work Act 2017.

We want to ensure that, across the Council (including councillors, senior officers and all staff) there is a shared vision, collective responsibility and commitment to our cared for children and care experienced young people. This includes the provision of quality services for them.

5. Principles and Priorities

Corporate Parenting Principles

We will ensure that we meet the needs of our children and young people, and we will use these principles to guide every element of our approach.

We will always:

- act in their best interests and promote their physical and mental health and wellbeing.
- encourage them to express their views, wishes and feelings.
- take account of their views, wishes and feelings.
- help them gain access to, and make the best use of, services provided by us and our partners.
- promote high aspirations and seek to secure the best outcomes for them.
- ensure that they are safe and have stability in their home lives, relationships, education, and work.
- prepare them for adulthood and independent living.

Priorities

We have identified five priorities to ensure we are the best corporate parents we can be. We will focus on these priorities and continue to talk to children and young people, to make sure they remain the right ones.

Set out below each of the priorities are the relevant Pledges that we have made to our children and young people. The Pledges have been reviewed by The Circle as part of a consultation with young people in care and care experienced adults.

Priority 1: We will work with you

“I’m really lucky to have a great Leaving Care worker...she makes me feel very listened to and supported, which is a really important thing to me. She’s also good at telling me ahead of time when she’s off work or on leave, which helps me because I don’t like sudden changes and not being able to plan in advance.”

Care experienced young person, Bright Spots Survey

“I want to be treated like any other child.”

Cared for child, Bright Spots Survey

“Things are good now that I am older; I make my decisions most of the time”.

Cared for child, Bright Spots Survey

“Don’t be scared to communicate with us, especially when it is about important things like becoming cared for. Be honest with us about what may happen.”

Cared for young person, specific consultation session

"I want to be included in decision so that the outcome is fair. I'd like to be able to be part of all discussion prior to final plans or arrangements."

Cared for child, Bright Spots Survey

- We will come prepared, and we will listen.
- Your views will come first, but we will be honest about what we can do.
- We will explain your rights using language that is easily understood.
- We will use Language that Cares.
- We will respect your privacy and work to ensure that you are not singled out or bullied at school, college, or in any other setting.
- We will use our training to be thoughtful about the challenges you have faced.
- We will celebrate your achievements with you in the ways that you would like.

Priority 2: We will ensure your placement is safe and meets your needs

"Where I live has a warm and welcoming atmosphere. I love it because my foster parents are I think of as mum and dad. I'm safe and secure here."

Care experienced young person, Bright Spots Survey

"I would like to see more of my family."

Cared for child, Bright Spots Survey

"Help us to understand why we have to ask our carers, or our carers have to ask social workers, to do certain things all the time."

Cared for young person, specific consultation session

- We will work with your carers to ensure your home is the best it can be.
- We will work together to keep you safe (safety planning).
- We will work with your carers to ensure that you have opportunities that you enjoy and enable you to have your voice if you want to.
- We will plan visits in advance and involve you in those plans.
- We will help you to stay in contact with any family you may have if you want that and explain the reasons if this is not possible.

Priority 3: We will support you to fulfil your potential

"My Personal Advisor really opened my eyes to the possibilities I am capable of"

Care experienced young person, Bright Spots Survey

“We [need to be] informed fully and clearly about what we should aim to do, what opportunity are there for people in our position and how we can achieve this.”

Care experienced young person, Bright Spots Survey

“Think about what other children may need at the start of a school year and ensure that cared for child have the same opportunities. Try to do this in a way which isn’t us being seen as having ‘extra’ as this makes us feel different.”

Cared for young person, specific consultation session

- We will ask you what your goals are and support you to achieve them.
- We will develop a Personal Education Plan of the things you do in school, so you are helped to do well.
- We will work closely with your school, college or provider and offer you easy to understand reasons for any changes.
- We will encourage and support you to take up opportunities in education, employment and training until the age of at least 21, in ways that suit you.

Priority 4: We will ensure that your physical, emotional, mental health needs are met

“It’s difficult to adjust being independent.”

Care experienced young person, Bright Spots Survey

- We will work together to help to support your sense of well-being and personal identity.
- We will develop a plan to ensure you are healthy and wanting to have good choices called a Personal Health Plan.
- We will support you to access regular health and dental checks and any appointments or treatment you may need – virtually and in person.

Priority 5: You will be supported to develop into an independent, confident and responsible adult

“My Personal Advisor helps me see that what’s happened in the past isn’t my fault. And it’s nice.”

Care experienced young person, Bright Spots Survey

“I’d like more independence”.

“Managing money is really hard especially now I’m living alone for the first time.”

“A better planned transition between being a child and becoming an adult.”

Care experienced young person, Bright Spots Survey

- We will support you to know that challenges and uncertainty are part of life and growth.
- We will ensure you have support and advice, so you are less likely to take certain risks or be open to exploitation by others.
- We will work with you to develop the life skills we all need to achieve our goals and have the best opportunities for the future.

Engaging with children and young people

In respect of all of these priorities and pledges, we will engage and consult with our children and young people, as a way of assuring ourselves that we are abiding by the corporate parenting principles outlined above. We will make sure that we take what we learn from children and young people and embed this in the partnership workforce development and training framework, to make sure that we as corporate parents share this learning.

How non-verbal communication impacts on us

- Arriving late without letting us know = “you don’t care about us”
- Checking the time frequently = “you don’t want to be here”
- Bringing lots of paperwork with you = “you haven’t taken the time to learn about our story”
- Making notes or highlighting while we talk = “your paperwork is more important than spending time with us”
- Asking lots and lots of questions = “you do not trust what we are telling you”

One consultation session focused on non-verbal communication and what this says to young people; this was then shared as a learning exercise within the Practice Improvement Forum.

TORBAY COUNCIL

Restorative Practice

We are committed to working with children and families in a restorative way. This means we will value and place importance on the relationships we build with children and families. We will always treat children and families with respect and dignity.

For cared for and care experienced young people this means that we will always try to work with you. We won’t make decisions about you without involving you. We won’t do things for you without involving you. We will regularly seek your views and reflect these views in all assessments or plans written with and about you.

Housing

We know that care experienced young people have specific needs when it comes to accommodation. and housing and access to safe, stable and sustainable accommodation is one of our priorities. This is a distinct Strand Lead within our Corporate Parenting Board.

We are working across the Council and with our partners on ways in which we can support care experienced young people to access safe, stable and sustainable accommodation. This was also highlighted to Torbay’s Housing Crisis Review who made the following recommendations:

- to consider paying private landlords more than the standard one-month deposit (normally the equivalent to one month’s rent) to encourage them to rent properties to care experienced young

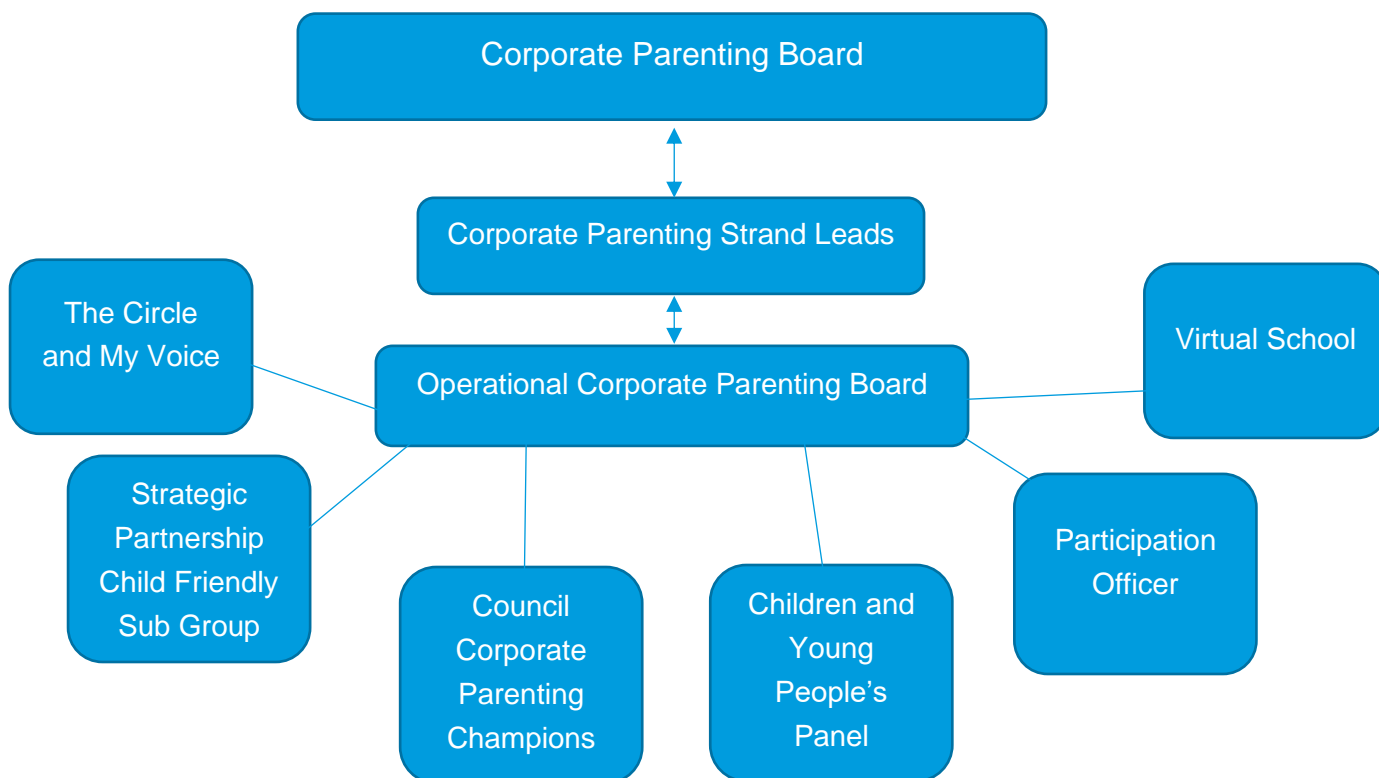
people to give them more confidence they will not be left out of pocket once the young person has moved on (this is something Torbay is already doing).

- to request that provision of new accommodation for care experienced young people should be a priority for TorVista Homes and other registered housing providers.
- to explore options to enable more care experienced young people to remain longer term with their foster carers (and we have revised our Staying Put policy, in conjunction with fostering families and care experienced young people as a way of doing this).
- to explore options for Banding in Devon Home Choice to see if care experienced young people can be given a higher priority and what processes are in place.
- to request that officers look at good practice from other local authorities when refreshing the Affordable Housing Supplementary Planning Document (SPD) to see how we can encourage the development of more larger family homes, single units, units for care experienced young people or units to assist adults with a disability to live independently.

6. Governance

The Council's Community and Corporate Plan sets out our aspirations for the community of Torbay including children and young people. The Council's objective is to ensure that all children and young people are safe, happy and healthy in order that they can reach their full potential.

Whilst corporate parenting is the responsibility of the Council as a whole and of its partners, on a day-to-day basis our arrangements are set out below.



Corporate Parenting Board

This Board is chaired by the Cabinet Member for Children and comprises of a wider group of councillors drawn from all political groups together with partner representatives and senior officers from Children's Services.

The Board meets every two months and forms a key element within the Council's Constitution. It provides a forum for regular, detailed discussion of issues and a positive link with our cared for and care experienced children and young people.

An Operational Corporate Parenting Board has also been established, which is chaired by the Chief Executive. The Operational Corporate Parenting Board provides an operational oversight of all of the corporate parenting activities being undertaken. It puts into action the decisions of the Corporate Parenting Board.

Corporate Parenting Strand Leads

In line with the priorities outlined above, we have established five Corporate Parenting Strand Leads: education; fostering and employment; housing; mental health and wellbeing; and participation. Each Strand Lead is led by a councillor who is also a member of the Corporate Parenting Board. Each Strand Lead has their own job description. Each Strand Leads meets with their Lead Officer and other key officers and partner representatives. Strand Leads take the strategic direction from the Corporate Parenting Board for their area of focus and scrutinises and explores relevant performance data and information. This then feeds into the action plans which sit under the Operational Corporate Parenting Board.

In addition, there are two identified underpinning Strands: The Council Corporate Parenting Champions (see below); and preparing for and transition to adulthood.

Virtual School

Torbay Virtual School provides the framework to meet the educational needs of our cared for children. It works working closely with educational providers, carers, social care and health practitioners, and children and young people. The work of the Virtual School is overseen by a Governing Body and led by the Virtual School Headteacher.

Educational attainment and progress for our children is subject to regular review to determine the effectiveness of the arrangements put in place for them via their Personal Education Plan. The Virtual School produce an annual report for the consideration of the Governing Body and Corporate Parenting Board. The annual report is also presented at a meeting of the Council.

The Circle and My Voice

The Circle and My Voice are participation groups facilitated by two Participation Officers who are part of Torbay's Learning Academy. The Circle is our Cared for Council and Community and brings together some of our cared for children to take part in activities on a regular basis and to obtain their views on the effectiveness of our arrangements for them. Similarly, My Voice is a participation group of care experienced young people, who meet regularly and who are actively involved in our Corporate Parenting Board and wider consultation about their care experienced journey. Their views have been instrumental in developing Torbay's Pledge for our cared for children.

Council Corporate Parenting Champions

All departments across the Council and our wholly owned companies will have designated officers as Corporate Parenting Champions. The Champions come together on a quarterly basis to help to shape their department's role in ensuring that we are good corporate parents and to contribute to Council-wide initiatives to enhance our Corporate Parenting Offer.

The established aims of this group are:

- To become an authority who thinks first about our corporate parent role and fully embedded in all we do as an authority.

- To provide a corporate parent offer for our children on top of the care plan in place.
- To provide a corporate parenting offer for foster families.
- To raise awareness of the Council's corporate parenting responsibilities.

Strategic Partnership Child Friendly Subgroup

Our Strategic Partnership has a subgroup which is focussed upon how organisations and communities come together collectively to become Child Friendly and support our cared for and care experienced children and young people.

Children and Young People's Panel

Torbay is in the process of establishing a Children and Young People's Panel, which will consist of a diverse group of young people that can represent all the children within Torbay. This will include but not be limited to representatives from different educational providers, children and young people with SEND, cared for children and cared experienced young people. This would be a means of bringing together the existing participation groups, as a way of centralising feedback from children and young people. It would also support us in being able to expand the representation within these groups and reflect the voice of a wider range of children and young people.

In addition, this will create a sense of community and collaboration for our young people as they unite to advocate for themselves and have their voice heard.

Participation Officer

Torbay introduced the role of Participation Officer in June 2022. The main aim of this role is to support and promote positive participation with children, young people and parent/carers. The role of the Participation Officer is integral to overseeing and co-ordinating the ways in which we seek and learn from feedback from children and young people, including those who are cared for or who have care experience.

7. Talk to us

Feedback from children and young people is really important to us.

We would like to hear from children and young people and your view about how well we are keeping our promises to you. We take your experiences of care and leaving care really seriously. You can tell us about something positive or something which has been more difficult for you.

We want to learn from your experiences. We want to make sure that the support and services we provide to you continues to improve based on what you tell us.

If you think that we are not keeping our pledges to you, we would really like to hear this from you. If you think the pledges should change, tell us.

The best thing to do if you would like to share your experiences is to first speak to some you trust. This could be your social worker, Personal Advisor, carer, teacher, support worker or your Independent Reviewing Officer.

If this does not help you to solve your problem, or if you would like to speak to senior leaders who work in Children's Services, email placements@torbay.gov.uk They will make sure that the right person is able to contact you within 48 hours to talk about this further.

(We are working on a different name for this email address. We are busy speaking to our young people so that they can help us decide what to call it. We also want to know how they would want this to work, so watch this space!)

**Corporate Parenting Strategy – Report of the Children and Young People’s
Overview and Scrutiny Sub-Board**

Report to Cabinet on 21 March 2023

Background

1. The Children and Young People’s Overview and Scrutiny Board met on 30 January 2023 to consider revised draft Corporate Parenting Strategy. The Cabinet Member for Children’s Services, Councillor Law, and the Director of Children’s Services, Nancy Meehan, presented the revised Corporate Parenting Strategy which had been updated having regards to the views of children and young people and their foster families and reflected the kind of Corporate Parents they needed us to be to enable us to respond to the needs of young people. They responded to the following questions:
 - How many care experienced young people were worked with on the Strategy.
 - The Strategy referred to partnership working, who were the partners involved.
 - The forward just includes photos of the Leader of the Council and Cabinet Member for Children’s Services, this should be the whole of the Corporate Parenting Board to demonstrate that it was their collective responsibility.
 - There were no mention of accommodation needs or housing.
 - Do you monitor your young people who were not in accommodation.
 - P12 refers to The Cycle and My Voice being participation groups currently facilitated by Torbay Youth Trust this had moved back inhouse to Torbay Council.

2. The Sub-Board reflected and debated the information provided to them, both in writing and orally and formed the following recommendation to the Cabinet. On being put to the vote, the motion was declared carried unanimously.

That the Cabinet be recommended to approve the revised Corporate Parenting Strategy as set out in the submitted report subject to the following:

1. amend paragraph 1.2 to read ‘wider partnership’;

2. to include photos and membership of the whole of the Corporate Parenting Board and not just the Leader of the Council and Cabinet Member for Children’s Services in the forward to show that this was their collective responsibility;

3. to include reference to the housing needs for care experienced young people and reference to the Torbay's Housing Crisis Review recommendations set out below:
 - to consider paying private landlords more than the standard one month deposit (normally the equivalent to one month's rent) to encourage them to rent properties to care experienced young people to give them more confidence they will not be left out of pocket once the young person has moved on;
 - to request that provision of new accommodation for care experienced young people should be a priority for TorVista Homes and other registered housing providers;
 - to explore options to enable more care experienced young people to remain longer term with their foster carers;
 - to explore options for Banding in Devon Home Choice to see if care experienced young people can be given a higher priority and what processes are in place; and
 - to request that officers look at good practice from other local authorities when refreshing the Affordable Housing Supplementary Planning Document (SPD) to see how we can encourage the development of more larger family homes, single units, units for care experienced young people or units to assist adults with a disability to live independently; and
4. page 12 of the Strategy to be amended to reflect that The Circle and My Voice participation groups are no longer facilitated by Torbay Youth Trust and have been brought back inhouse.

Meeting: Cabinet **Date:** 15th August 2022

Wards affected: All

Report Title: Fostering Annual Report 2022/23

When does the decision need to be implemented? For information.

Cabinet Member Contact Details: Councillor Nick Bye, Cabinet Member for Children's Services, nick.bye@torbay.gov.uk.

Director/Divisional Director Contact Details: Nancy Meehan, Director of Children's Services, Nancy.meehan@torbay.gov.uk.

1. Purpose of Report

- 1.1 The Fostering Annual Report sets Torbay's vision for the Fostering Service, its core principles, its key aims, main priorities and actions, the role of the Fostering Service and its various functions, the Fostering Service organisational structure, recruitment performance information, an outline of the fostering recruitment and marketing strategy and campaign, improvements in terms of foster carer support and retention, information relating to number of initial enquires received in the period of the 1st April 2022 to the 31st March 2023 and the next steps for the service.

2. Reason for Proposal and its benefits

- 2.1 It is a statutory requirement established by the National Minimum Standards for Fostering for each Local Authority to produce and publish an Annual Report. This Annual Report should be considered in conjunction with the Fostering Service Statement of Purpose, required under the Fostering Services (England) Regulations 2011, which is available on Torbay's fostering microsite.

- 2.2 Torbay's vision is one whereby its people are able to thrive, and our fostering community is an integral part of the service provided to our cared for children. As outlined within Torbay's Corporate Parenting Strategy, we want our cared for and care experienced young people to be safe, happy and healthy, in order that they can reach their full potential, and as corporate parents, we wish to give our cared for and care experienced children and young people the access to all of the opportunities that good parents afford their children. The dedication and commitment of our fostering families plays a critical role in how we are able to achieve this vision.

3. Recommendation(s) / Proposed Decision

1. That the Fostering Annual Report 2022-23 as set out in Appendix 1 to the submitted report be approved to enable it to be published in accordance with Council's requirements.

Appendices

Appendix 1 Fostering Services Annual Report 2022/23

Background Documents

[Become a foster carer - Torbay Council](#)

Supporting Information

1. Introduction

- 1.1 The Fostering Annual Report provides an overview of the activity within the fostering assessment and support service in the period of the 1st April 2022 and the 31st March 2023. It includes an executive summary, a profile of the cared for children being supported by Torbay, a review of the key priorities and actions of the service in the year 2022-23, the role of the fostering service, an overview of the organisational structure, information relating to the fostering recruitment priorities, an overview of events attended, an overview of developments in relation to fostering, an overview of Special Guardianship support, fostering family feedback and key priorities and actions for the year 2022-23.

2. Options under consideration

- 2.1 No options have been considered as this proposal is for information only.

3. Financial Opportunities and Implications

- 3.1 The Fostering Annual Report does not make recommendations in terms of any changes to the current service or staffing structure and therefore the decision to endorse does not carry with it any financial implications.

4. Legal Implications

- 4.1 It is a statutory requirement established by the National Minimum Standards for Fostering for each Local Authority to produce and publish an Annual Report. There are no legal implications as a result of the decision to endorse this Annual Report.

5. Engagement and Consultation

- 5.1 A priority of the Fostering Service has been to enhance and develop the opportunities for participation, engagement and consultation with our fostering families. Following successful implementation in the year 2021-22, a schedule of Foster Carer Workshops have continued into 2022-23, seeking the voice of foster carers in respect of a range of themes. In addition, in the year 2022-23, the fostering service in conjunction with the Learning Academy introduced quarterly thematic surveys which continue to inform service development and improvement.

5.2 As part of the overall service, fostering families are encouraged to share their views regularly and in a variety of ways, from attendance at the quarterly Fostering Forums, through quarterly thematic surveys and through direct one to one conversations and communications with the fostering service and senior management.

6. Purchasing or Hiring of Goods and/or Services

6.1 The endorsement of this Report does not involve the procurement of services, the provision of services together with the purchase or hire of goods or the carrying out of works.

7. Tackling Climate Change

7.1 None.

8. Associated Risks

8.1 Should this Report not be endorsed, Torbay will not be compliant with the statutory requirements in line with the National Minimum Standards for Fostering. Should the Report not be endorsed, there will no change in terms of the fundamental function of the service however the Report would not be published, and could not be transparently shared with out fostering carers which would limit the ability of the service to share learning in respect of patterns and trends, and achieve clarity with our fostering families about the priorities for improvement.

9. Equality Impacts - Identify the potential positive and negative impacts on specific groups

	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
Older or younger people	The Fostering Annual Report outlines the strengths, areas to strength and the priorities for the fostering service, in addition to the vision and strategy to enhance the local in-house provision of high quality placements for our cared for children.	N/A	N/A

People with caring Responsibilities	The Fostering Annual Report outlines the strengths, areas to strength and the priorities for the fostering service, in addition to the vision and strategy to enhance the local in-house provision of high quality placements for our cared for children.	N/A	N/A
People with a disability	N/A	N/A	There is no differential impact.
Women or men	N/A	N/A	There is no differential impact.
People who are black or from a minority ethnic background (BME) (Please note Gypsies / Roma are within this community)	N/A	N/A	There is no differential impact.
Religion or belief (including lack of belief)	N/A	N/A	There is no differential impact.
People who are lesbian, gay or bisexual	N/A	N/A	There is no differential impact.
People who are transgendered	N/A	N/A	There is no differential impact.
People who are in a marriage or civil partnership	N/A	N/A	There is no differential impact.
Women who are pregnant / on maternity leave	N/A	N/A	There is no differential impact.
Socio-economic impacts (Including impact on child poverty issues and deprivation)	The ambition of the Fostering Annual report, particularly in respect of fostering recruitment, is to ensure that any child, no matter their level of need or their socio-economic status, has access to the highest	N/A	N/A

	quality in-house fostering provision where possible.		
Public Health impacts (How will your proposal impact on the general health of the population of Torbay)	The role of the fostering service is to ensure that all cared for children have access to the highest quality in-house fostering provision where possible; as such, the provision of this service can have a significant, positive impact on the longer term health outcomes for cared for children and care experienced young people. The provision of high quality support to fostering families also impacts positively on their emotional health.	N/A	N/A

10. Cumulative Council Impact

10.1 None.

11. Cumulative Community Impacts

11.1 None.



As a service, we aim to be:

- F – forward-thinking and focused on the continued professional development of our staff and our carers
- O – open to transparent communication and participation with our fostering families
- S – safe, secure and stable
- T – trustworthy and reliable
- E – encouraging and proactive in respect of our fostering families' education and training
- R – robust in respect of statutory and regulatory compliance
- I – innovative in terms of service organisation and development
- N – nurturing, supportive and caring
- G – guided by best practice

Contents

1. Executive Summary
2. Profile of cared for children
3. Key Priorities and Actions of the Service in 2022/23
4. The Role of the Fostering Service
5. Organisational Structure
6. Fostering Recruitment Performance
7. Fostering Recruitment and Marketing Strategy and Campaign
8. Events
9. Fostering Support
10. Special Guardianship Support Team
11. Key Priorities and Actions of the Service in 2022/23
12. Foster carer feedback

1. Executive summary

This document is intended to read alongside the revised Torbay Fostering Statement of Purpose 2022-23.

Torbay Council have continued to revise their sufficiency strategy. The aims of the Sufficiency Strategy 2021-24 are summarised below:

Torbay's Sufficiency Strategy

*Torbay Council's vision is to provide sufficient care in the community
and
high quality placements for children and young people in its care
which meet their needs and offer the necessary support to
enable their aspirations to become their reality.*

Torbay aims to:

- Strengthen the delivery of edge of care, early help, early intervention, and prevention services.
- Increase the numbers of in-house foster carers and review our existing bank of carers to develop and match their skills to the needs of our children.
- Reduce the use of out of local area provision which may disadvantage our children and young people.
- Increase the number of adopters who can adopt children who are known to be harder to place.
- Provide young people who are leaving care with a variety of placement choices and support to independence.
- Provide a robust commissioning framework which is effectively responding to the sufficiency challenges and driving up standards.
- Improve the overall data capture and data management of cared for children to better inform this strategy and improve accurate responses to sufficiency challenges.
- Raise our aspirations for educational attainment and other outcomes for cared for children.
- Continue to build on the strength of the Torbay Corporate Parenting Board.

This report will identify some of the improvements made in terms of performance, participation, fostering recruitment and the implementation of a restorative model which incorporates our fostering families.

This is a report of the Fostering Service and covers the period of 1st April 2022 to 31st March 2023.

This report will address the roles and functions of the Fostering Service and should be read in conjunction with the Fostering Statement of Purpose 2022-23.

Throughout 2022-23, the Fostering Service has endeavored to ensure that there are a range of placement options for children which offer both high quality and cultural appropriateness.

Please note; for the purpose of this document, the word 'placement' is used throughout. In line with the implementation of the restorative model, it is fully recognized that this word may not be the right choice for individual children; however, each child will wish for the place where they live to be called something different, and home can have powerful connotations for cared for children and young people and therefore placement is used in this instance.

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Torbay foster carer [on the services of the Therapeutic Fostering ASW]:

“She has provided us with a valuable and operational framework that allows us to look inward and understand the daily challenges that are our boys’ lives. futures fulfilling and rewarding. Thank you so much for the services.”

Torbay Special Guardian [on the support of their fostering assessment social worker]:

“Our assessor was wonderful, an absolutely brilliant practitioner.”

Torbay foster carer [on the support of their supervising social worker]:

“We have a really good working relationship with our SSW and that makes a huge difference to our ability to foster well”.

Torbay foster carer [on the bridging to adopt process]:

“We and the fostering to adopt carers have all been so impressed with the hard work and child-focussed practice and support the team have given to us all. They have kept us fully informed and involved us in the decision-making. We have complete trust in them and in their commitment to the child we care for and his best interests.”

Torbay foster carer: “Thank you for all your hard work and dedication to fostering/Children’s Services and the support you give us as carers/fostering families.”

Torbay foster carer [on the impact of the Corporate Parenting Offer]:

“As a carer, I can’t thank you enough for being able to share this experience with the child we care for, the memories will last a lifetime.”

2. Profile of cared for children

Torbay continue to be corporate parents, as of the 31st March 2023, to 314 children; this overall figure also incorporated twenty-two Unaccompanied Asylum Seeking Children (UASC) who Torbay had welcomed either as part of the National Transfer Scheme or through representation as UASC by residents placed at local asylum hotels. This is a reduction from 330 cared for children in August 2020 and a height of 362 children and young people in the 2018-19 period. As outlined in previous Annual Reports, there is service wide focus on safely reducing the number of cared for children in Torbay, with particular attention given to effective and impactful edge of care intervention to ensure children are able to remain at home with their parents, carers or family members, as well as post-Order permanence options such as safe reunification, Former Foster Carer Special Guardianship and continued exploration of viable family permanence options.

In March 2023, 32% of cared for children and young people (equating to 100 children) were placed more than twenty miles from the address they lived in at the point of becoming cared for. The latest comparator figures show the national mean to be at 20% for children placed 20 or more miles away. There are many reasons a cared for child might be placed out of county and at a distance from the address they lived in at the point of becoming cared for, and significant analysis of our cared for population identifies many of these reasons to be in line with the distinct and bespoke wishes and feelings or best interests. For example, 10% of those children are placed for adoption, and 16% placed with family or friends in the locality of their address; similarly, in line with their wishes and feelings, 11% of this cohort are Unaccompanied Asylum Seeking Children (UASC) who have expressly asked to be placed in more urban areas. Those children and young people who require specialist settings, such as secure or residential provision, are all placed more than twenty miles away from the address they lived in at the point of becoming cared for also. Whilst Torbay have undertaken a significant amount of work to safely reduce the number of children placed in residential settings, from 46 children in the 2018/19 to 16 children as of March 2023, due to the geographical location of Torbay, most residential provision tends to be at a distance, and clearly, the focus for the matching for these children needs to be based on the capacity of the provision to meet the needs of the child over locality.

That said, Torbay recognise the increased vulnerability of children placed at a distance from Torbay, and this is reflected in the Out of County Placement Protocol which advises of the specific role of the social worker, Team Manager and senior leadership team in supporting these cared for children and tracking and monitoring their placements, as well as particular expectations in terms of placement and care planning. It is also the underpinning reason that Torbay continues to focus on expanding the range of foster placement options available to our children. This understanding of the needs of our cared for children is used continuously to inform and enhance our fostering recruitment strategy and planning which continues to be focused on expanding the in-house placement options available to:

- Cared for children between the ages of 13-17.
- Cared for children who require placements alongside their siblings.
- Cared for children with additional or complex needs.
- Cared for children who are transitioning from residential settings into fostering families.
- Unaccompanied Asylum Seeking Children (UASC).

It remains imperative that placement sufficiency, and in particular the development of our in-house fostering provision, remains a key strategic priority. There is a continued need for a collective view that our cared for children have a right and a need for high quality, safe placements in their local area.

3. Key Priorities and Actions of the Service in 2022/23

The key priorities and actions of the service in 2022/23 have been:

- Continuing to identify and enhance ways to capture the voice of our fostering families, and use this feedback to improve and enhance fostering assessment and services. This has included the introduction of quarterly thematic surveys.
- Expanding and developing the Corporate Parenting Offer for fostering families, cared for children, care experienced young people, parent/carers and Special Guardians throughout the year.
- Reviewing the training provided to foster carers on a regular basis. In 2022/23, a number of Torbay fostering families benefitted from a sensory training pilot.
- Running high quality and varied support groups, both internally and with input from CAMHS, to provide foster carers with therapeutic and emotional support.
- Implementing the new role of Therapeutic Fostering Advanced Social Worker within the service, offering bespoke therapeutic consultations and support to our fostering families.
- Providing bespoke and individualized plans of support, to enhance placement stability, inclusive of our of hours support from the Building Futures Together team.
- In terms of in-house provision, there continues to be a focus and drive in terms of fostering recruitment and assessment, in conjunction with a clear communications plan and targeted recruitment of fostering families who may be able to offer placements to children whereby there is a gap in the current local provision. This includes ongoing recruitment which is focused on the recruitment of foster carers with specific skills, capacity, and knowledge in respect of the care of older children, or children with complex needs. We are actively supporting the training and development of our current cohort of foster carers to see if they would like to convert onto the Resilience Fostering pathway of providing a placement for a child with complex presenting levels of need.
- Continuing to work within the three year agreement with Home for Good, now moving into Year Three of this arrangement. Home for Good is a national Christian fostering and adoption focused charity working to inspire Christians to foster or adopt and equipping the church communities to support those who are caring for vulnerable children. Home for Good works with local authorities to develop and strengthen connections with local churches around foster carer recruitment and retention so they can best meet their obligations as corporate parents

to the children in their care. Home for Good have developed a variety of resources to support prospective carers to explore whether fostering or adoption is for them, including online events and a national enquiry line to provide information for those exploring and support for those already caring. Monthly meetings take place with Home for Good, to ensure that there is a shared understanding of Torbay's priorities. Home for Good have been integral in raising the profile of fostering within the local community, and have arranged a number of events which Torbay's fostering community have been able to attend.

- Enhancing the impact of our Quarterly Fostering Forums, to ensure that they provide a direct platform for collaboration on our model and implementation of services and provide an open portal of discussion relating to current live issues/events between our carers, social workers, managers, the Virtual School and the Head of Service. This also supports the development of our collaborative working response, with our carers, thereby embedding the restorative and co-produced approach to our improvements.
- Creating and implementing Torbay's Fostering Friendly policy and celebrating our accreditation as a Fostering Friendly employer.
- Celebrating the commitment and achievements of our fostering families through the Letters of Thanks scheme, the Children's Celebration event and our fostering communications.
- Learning with our fostering families following their feedback, through a collaborative audit of the bridging to adoption process with a further audit planned specifically focusing on the voice of foster carers reflected through children's files.
- Seeking the voice of our fostering families in respect of the government consultation in relation to 'Stable Homes, Built on Love' and reflecting that voice in Torbay's response.

4. The Role of the Fostering Service

The Fostering Service continues to develop and improve practice to meet the needs of cared for children in Torbay in line with the requirements of National Minimum Standards 2011 and Fostering Regulations. Torbay Fostering Service aim a range of fostering placements which meet the needs of our cared for children: Whilst there are universal standards within our fostering offering of care there are individual specialisms/focuses that carers can offer to our children:

Emergency Fostering Placements

- These are carers who can offer a fostering family home at short notice, and for short period of time at point of need in an emergency.

Short Term Fostering Placements

- These are carers who are able to offer a fostering family home on a short term basis; this could be for anything up to two years, for children who are cared for subject to proceedings and who need a safe and secure home whilst decisions are made about their care. These carers may then be involved in bridging to adoption, support to reunification, transition to other family care arrangements, transition to a longer-term fostering placement or bridging to independence.

Long Term/Permanent Placements

- These are carers who can offer a fostering family home to children whose plan is one of long-term fostering, and when final decisions have been made that a child cannot return home to the care of their parent/s or previous caregiver. These long-term placements offer security and stability for children for their minority and often into their adulthood. These carers make a long-term commitment to a child, and are often matched as a long term permanent placement for the child following a year in placement, through the Permanence Panel supported by an up to date assessment and recommendation of the child's allocated social worker.

Respite Placements /Stay Overs

- These are carers who are able to offer a fostering family home to children, who are often in a long-term matched placement, as part of their plan of stability and permanence within that placement, to provide appropriate support to long term carers. At times, these placements may be use as a short-term measure, and as part of the bridging process to alternative placements for a child at point of need.

Parent and Child Placements

- Torbay currently offer limited parent and child placements however we have identified several carers who have an interest in offering this type of placement and are actively looking to support progression of this interest by supporting focused training opportunities and a development programme to move this forward and expand our service offer and expertise within our fostering families. Currently we are meeting this need of our service through specialist placement agencies that offer this level of expertise. These are carers with specific training who can offer placement to parent/s and child/ren. These may be young parents, under the age of sixteen, or parents of any age, who require intensive support, guidance, and modelling to developing their parenting capacity in a safe environment.

Placements for Unaccompanied Asylum Seekers

- These are carers who are able to offer a fostering family home to unaccompanied asylum seeking children and young people, to enable them to adjust fully to being in a new country, and provide a nurturing safe base from which these young people can begin to recover from their experiences and forge a life for themselves in their new surroundings and communities. .

Sibling placements

- These are carers who are able to offer a fostering family home to sibling groups, not only in respect of providing accommodation, which is suitably sized for the sibling group, but carers who are suitably skilled to manage the presenting needs of each child within a sibling group of two or more children.

Resilience placements

- Resilience foster carers are carers who can offer a fostering family home to support young people aged 10-18 years who currently live in residential care and/or who may have particularly complex needs, or young people who may be in the youth justice system. For those who have the knowledge, skills and experience to care for a child with these needs, it's a unique fostering opportunity where carers provide long term, family-based placements, with the intention of fostering one young person and supporting them into adult life. We are developing our capacity in this area of care through our fostering recruitment strategy to assess suitably skilled potential carers through this route, in addition to exploring opportunity of training and development from our existing cohort of carers to expand on their current offer.

Staying Put Placements

- These are carers who can offer a home to those care experienced young people aged eighteen and above who they have previously fostered.

All our foster carers are supervised and supported by social workers within the fostering service and this also includes our Connected Carers who are afforded opportunities to engage in training and support alongside other foster carers to ensure their support. The overall aim of the Fostering Service is to provide a range of high quality, safe and aspirational fostercare placements that meet the array of needs of Torbay cared for children.

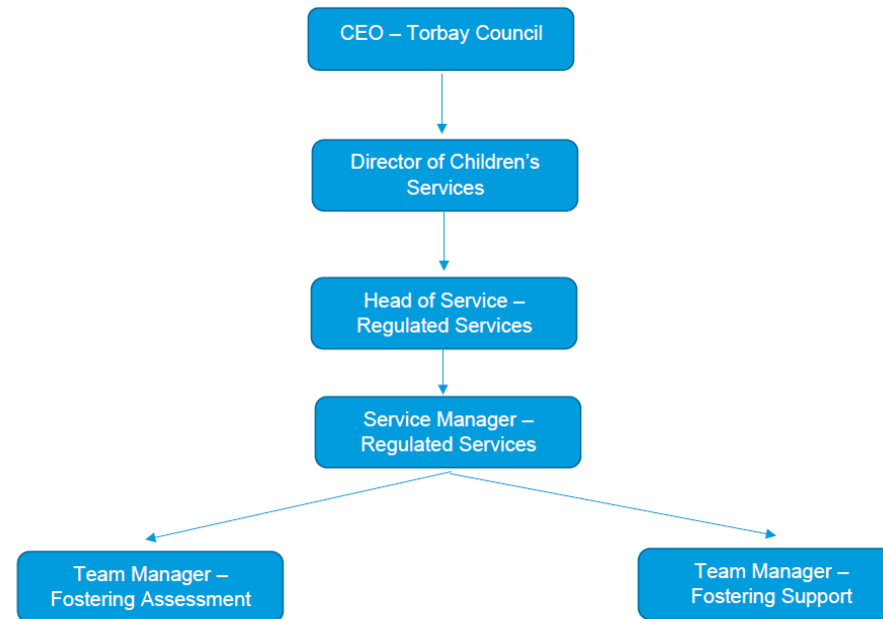
Torbay Fostering Service's objectives for service provision are:

- We want cared for children to live in an environment which is warm, stable and consistent to meet their needs.
- We want cared for children to have access to fostering homes which provide a safe, secure and nurturing base from which they grow into confident and happy young people who have aspirations for their future.
- We want cared for children to feel supported to achieve the best possible outcomes, not only in the short term but in the medium to long term too.
- We want cared for children to feel fully involved in their planning.
- We want cared for children to feel like they have a voice in the development of services designed to support them.
- We want social workers to understand the value of the fostering role and how their actions and practice can support the delivery of high-quality fostering services.
- We want to provide social workers with the relevant training and development opportunities to help them to under this.
- We want to provide fostering families with high quality and individualised training and development opportunities.
- We want to provide support of our fostering families which is personalised and inclusive of appropriate support for out of hours response.
- We want to continue to recruit fostering families who have a wide range of skills and experience, who can offer homes to a wider range of cared for children, including sibling groups, older children or those children who may have additional needs.
- We want to continue to recruit fostering families from a diverse background who can offer a range of homes for cared for children, thereby enhancing the quality of the matching process.
- We want to be a service which demonstrates its core values of equality and the value of diversity through its operational actions as well as its strategic review of practice, policy, training and development.
- We want to be a service which is compliant with the statutory, regulatory and legislative framework under which we work within daily.
- We want to be a service which recognises learning opportunities and ensures that service delivery is robustly monitored, reviewed and developed.
- We want to develop a team approach, which centres on the child and their needs, and which ensures that all involved in supporting a child are focused on the achievement of best practice.

5. Organisational Structure

Torbay Fostering Service is based at Children's Services, Tor Hill House in Torquay, and sits under Regulated Services. The Fostering Service consists of two teams: Fostering Assessment and Fostering Support.

The governance structure is as follows, with the service sitting within the Safeguarding directorate:



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Day-to-day management and development of services is overseen by the two Team Managers, who are both qualified managers with experience in social work with children and families. Both Team Managers oversee a team of staff, inclusive of fostering assessment social workers, fostering supervising social workers, Community Care Workers, business support officers and a Recruitment and Events Co-Ordinator to support the delivery of service. Operational delivery is overseen by the Head of Service for Regulated Services, supported by the Divisional Director of Safeguarding.

Our Fostering Assessment Team focuses on recruitment activity, assessments of prospective foster carers and support for prospective fostering families going through the Panel approval process. And pre-approval 'Skills to Foster' training programme offered to adult applicants and a specially created workshop for their children to attend to support the development of skills through the assessment process.

The Recruitment and Events Co-Ordinator role is an officer who works closely with the Fostering Assessment Team Manager, Communications team and other professionals to understand our local demographic and support them to view the potential skills people may have for fostering, thereby contributing to the development of a wider range of fostering families and skillsets.

Our Fostering Support team focuses on the support and supervision offered to approved foster carers, support through the Annual Review process, ongoing or updating assessments and investigations, participation and feedback work, training and development and the implementation of support groups and other celebratory and collective opportunities for our cared for children and their fostering families.

Torbay has its own Fostering Panel that meets regularly to make recommendations for the approval of foster carer candidates as well as to receive reviews of approval. The panel also consider other matters that are brought to them by the social work team. The panel is independent and has a chair and co-chair to sit alongside members to enable the function of the panel. In addition to the panel membership, our Placements Auditor sits on the panel to provide a Quality Assurance lens to our preparations, reports and presentation are to the highest standard. The panel is supported by a panel advisor who provides expert advise to the panel on arising matter.

Torbay Children's Services also has its own Learning Academy and works with a number of Universities to offer social work placements for students as well as offering a robust and supportive programme for Newly Qualified Social Workers employed by Torbay, some of whom may work within the Fostering Service and contribute to the service offer to our families.

All the Managers and Supervising or Assessing Social Workers hold social work qualifications and are registered with the Social Work England.

All staff working at Torbay have access to a wide range of continued professional development and training opportunities which are coordinated and promoted by our Learning Academy.

The social work staff establishment on 31st March 2023 comprised of:

- Two permanent Team Managers
- Two permanent Assistant Team Managers
- Three full time social workers (Fostering Support)
- Four part time social workers (Fostering support)
- Four assessing social workers full-time (Fostering Assessment)
- Two part time Social workers (Fostering Assessment)

- Three Community Care Workers providing services across the fostering service.
- One Recruitment and Events Co-Ordinator
- One Fostering Panel Chair and one vice chair
- Fostering Panel members
- Fostering Panel Advisor (this role is undertaken by the two team managers).

6. Fostering Recruitment Performance

During 2022/2023, the fostering service received a total of 111 initial enquiries; as a result of these enquiries, eight mainstream fostering households were approved.

Years	Number of enquiries	Approvals	Conversion
2014- 2015	118	29	24%
2015- 2016	65	10	15%
2016- 2017	42	3	7%
2017 - 2018	86	10	12%
2018 - 2019	45	4	9%
2019 - 2020	51	2	4%
2020 - 2021	111	20	18%
2021 – 2022	99	9	9%
2022 – 2023	111	8	7%

The conversion of enquiries to approval during 2022/23 has decreased; despite a higher level of initial enquiries in 2022-23, eight mainstream fostering families were approved, resulting in a 7% conversion rate.

As a baseline expectation, the Fostering Service aim to increase the net number of fostering households by a minimum of ten per year. As of the 31st March 2022, Torbay supported 81 mainstream fostering families; as of the 31st March 2023, Torbay supported 84 mainstream fostering families. In 2022-23, eight mainstream fostering families were approved, and five mainstream fostering families were deregistered, resulting in a net increase of three mainstream fostering families, thereby seven mainstream fostering families short of Torbay's target.

There are a number of factors which have impacted upon this performance. In the year 2022-23, 40 Form C/Special Guardianship assessments have been undertaken by the fostering assessment team, to explore the viability of permanence through kinship care. Similarly, as of the 31st

March 2023, 20 cared for children were living with kinship carers under regulation 24 arrangements, on a temporary basis pending the completion of a Form C assessment and presentation to Fostering Panel. This is also reflected in the percentage of children who left care as a result of a Special Guardianship Order being made, which was 14% of all children who left care in 2022-23, higher than the England average.

Fifteen applicants also progressed from the point of initial enquiry, to stage whereby they were allocated to a social worker and the Form F assessment had begun, however they subsequently withdrew from assessment or a management decision. This is a higher number than in previous year, with the breakdown as below:

Withdrawn in Assessment	
Management Decision	2
Due to family circumstances	8
Due to health concerns	1
No contact	2
Went to IFA	2
	15

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There remain a number of factors which are impacting on fostering recruitment both locally and nationally, which also impact upon the number of approvals for mainstream fostering families in the 2022/23 year. The cost of living crisis continues to impact on families, and influence their position on whether now is the right time for them to foster, as evidenced by the eight applicants who withdrew due to family circumstances. This includes personal circumstances, such as adult children returning to live in their home, as well as financial considerations, such as the impact of any plan to reduce working patterns in line with a fostering role. Similarly, a number of fostering families have spoken about the uncertainty in relation to the specific recommendation of the government's 'Stable Homes, Built on Love' strategy in regards to Regional Care Co-operatives, and some initial concern raised by fostering families of the loss of the bespoke and individualized approach to fostering support that the Torbay Fostering Service is able to offer to families.

In analysing the individual circumstances of each of these prospective fostering families, a review has taken place of the process of the initial visit, to ensure that this is as robust as possible in identifying the viability of the family in terms of their ability to foster. All initial visits are undertaken by a social worker, with the oversight of the Assistant Team Manager, to ensure that the capacity within the fostering assessment team is focused on those applicants who are in a position to progress.

Similarly, during 2022/23, the fostering assessment team undertook a total of 44 negative initial viability assessments in respect of potential family and friend carers; this can often create a significant amount of work which does not directly lead to impact on children in terms of their permanence

outcomes. In recognition of this, and again to ensure that the capacity within the team is utilized and maximized, a new screening tool has been implemented, with the aim of reducing these high figures to a more proportionate level which does not impact as significant on the team workload.

Numbers of Foster Carers (as at 31st March 2023):

As of 31st March 2023, the total number of approved fostering households was 85 which is comprised as follows:

Total Beds	201	
Current Placements	142 (inclusive of 11 staying put)	
Vacancies	59	
Respite Beds	0	
Voids	0	

In March 2023, the total number of approved fostering households was 84. This is an increase of three mainstream carers from the 81 as of the 31st March 2022.

Throughout 2022/2023 financial year there have been **0** cases through the Independent Review Mechanism process.

From 1st of April 2022 to 31st of March 2023, **fourteen** fostering families were deregistered for the reasons as outlined below of which **five** were mainstream fostering families:

- Three fostering to adopt fostering arrangements ended as the placement converted into an adoptive placement.
- Eight deregistrations were initiated by the fostering family for a variety of personal reasons, including the choice to become Special Guardians to the children they care for.
- Three deregistrations were initiated by the fostering service: one fostering family then became a Connected Carer for Devon; one became an enabler supporting children with disabilities; one chose to offer Staying Put to their previously fostered child before retiring.

7. Recruitment and Marketing Strategy and Campaign

Fostering recruitment remains a key strategic focus within Regulated Services. Whilst continuing to recognize the immense skill and expertise contained within our current fostering family cohort, there is an ongoing need to expand the placement sufficiency and variety we are able to offer our cared for children. Whilst the number of cared for children continues to decrease overall, the needs of cared for children do not and there is specifically a need to develop our in-house ability to provide placement options for: older children; children with additional needs; children with complex needs; young people bridging out of residential provisions; unaccompanied asylum seeking children; sibling groups.

Torbay's aim is to increase our fostering family cohort by a net increase of ten new fostering families per year, to ensure that we have sufficient, local in-house provision to meet the needs of all of our children; the Strategy incorporates a profile of our cared for children, and their evolving needs (for example the increased need for fostering families who can support Unaccompanied Asylum Seeking Children). When considering the impact of COVID-19 on fostering families both nationally and locally, and the increase nationally in foster carer resignation, the drive and focus on increasing our in-house provision must continue. The Fostering Network have undertaken research which indicates that for every ten initial enquiries, only one will convert to an approval. On this basis, and in line with Torbay's target, we will need to generate 100 enquiries at minimum per year. In the year 2021-22, 99 initial enquiries were generated, one below that estimate.

As part of the work undertaken on the Fostering Recruitment Strategy 2023-26, an analysis of the recruitment and marketing activity across 2021-22 and 2022-23 was undertaken, to reach an informed and evidence-based view of the elements of this activity which result in increased numbers of high quality initial enquiries, and ultimately foster carer approvals.

This identified, for example, that attendance at key community events generated a large proportion of initial enquiries into the fostering service, more so than print media advertising or social media campaigns [although the latter are integral in raising awareness and promoting the opportunity to foster]. Events generated on average 6 initial enquiries per event, with a total of 56 enquiries being received across all nine events, converting to 27 being qualified leads (48%). Granular analysis has also enabled the identification of key family-friendly events which led to a higher rate of enquiries and qualified leads; utilizing this level of understanding has enabled ongoing review of the event schedule, to ensure that

Information sharing sessions are also a critical means of establishing an initial contact with prospective foster carers, and building relationships with them from the outset of their fostering journey. Insight analysis demonstrates that those a high proportion of prospective foster carers who make initial enquiries are those who have come into contact with the fostering service, either through first or second-hand experience of being a foster child or knowing someone who has fostered. As such, there is great power within social media campaigns for example in providing insights into being a foster carer, for those who already foster for Torbay.

Analysis has also taken into account the geographical narrative in terms of areas whereby enquiries have been high (in 2022-23, uptake has been high in Brixham specifically for example) and undertaking targeting marketing strategies in areas where initial enquiries have been lower.

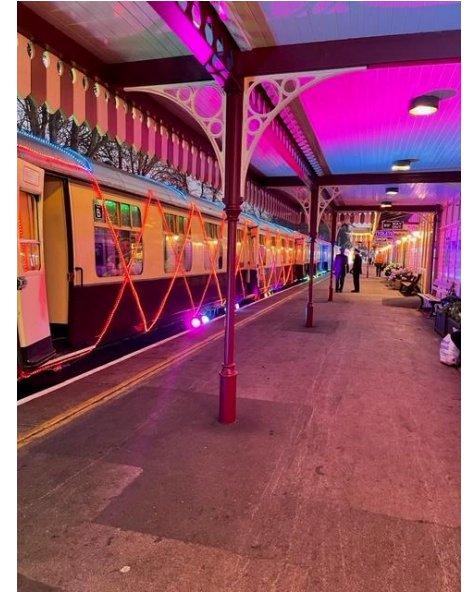
Next steps include:

- Launching the LCS Portal, including a direct virtual link to the recording system for all those expressing an interest in fostering.
- Making use of Power BI to geographically map initial enquiries, to inform marketing campaigns and strategies.
- Continuing to develop the Torbay Family Hubs website, as a one stop shop for all families in Torbay, including those who already foster and those considering fostering.
- Targeted marketing at those who work within the care and education industries, particularly in respect of Short Break carers.
- Utilising first hand accounts and testimonials from existing foster carers within our social media campaigns.
- Continued review of event-level analysis, to inform attendance at community events to promote fostering.
- Implementing an ongoing schedule of information sessions.

8. Events

The Torbay Fostering Service have, as part of ongoing recruitment activity and the developed Corporate Parenting Offer, been able to attend and participate in the following events in the year 2022-23:

- Imagine Festival
- Armed Forces Day
- Music on the Meadow
- Paignton Festival
- Devon County Show
- Childrens Week
- Torquay United Event
- Newton Abbot County Show
- Lions Club Community Day
- Marldon Apple Pie Fair



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2023-24, we have sixteen planned events that we will be attending and providing a platform to promote our fostering service. These events will have representation from our fostering team in addition current foster carers that have committed to support these events and share their experiences of being a foster carer with Torbay.

9. Foster carer support

Performance

Torbay Fostering Service aim to provide the best possible care for children and maintain high standards in respect of children's care. In order to ensure that this is consistently achieved, Torbay have rigorous and comprehensive quality assurance frameworks in place, with audit activity across Children's Services taking place regularly.

The Fostering Service routinely provides reports in respect of the profile of the cared for children cohort and their placement types, information relating to vacancies and investigations, recruitment activity and performance, staffing considerations, training and development, service outcomes and aims and any other information relating to the performance of the service and the wellbeing of our fostering families and our cared for children.

Themes and patterns arising from Fostering Panels are tracked and monitored, with specific actions arising from any consistent areas for development. Compliance with policies and procedures is monitored by managers in supervision and audit and dip sample activity. All staff receive regular supervision, the frequency agreed according to their role, experience and need.

The performance of the service is also monitored within our regulatory framework, and by the Corporate Parenting Board, the Overview and Scrutiny Board, the Continuous Children's Improvement Board and the senior leadership team.

Areas of key quality assurance focus for the Torbay Fostering Service are:

- *The numbers of cared for children, in relation to their plan of permanence.
- *Placement stability, with a key focus on minimising disruption for cared for children and enhancing placement stability which involves monitoring the number of placement changes for cared for children.
- *Placement sufficiency and the recruitment of new fostering families.
- *Compliance, including foster carer training, DBC checks, timely Annual Reviews and fulfilment of basic training requirements.
- *Timely and quality foster carer supervision.
- *Purposeful and comprehensive placement planning meetings.
- *The use of placement support and stability meetings.
- *The timeliness and impact of unannounced visits.

The Fostering Service have consistently sustained good performance in the four Key Performance indicators and have improved performance in comparison to 2021-22.

Fostering performance ss of the 31st March 2023 stands at:

Foster carers with up-to-date training – 99.5%
Foster carers with up-to-date DBS – 100%
Foster carers with up-to-date medical – 98%
Foster carers with up-to-date Annual Review – 92%

Performance against these key indicators is a regular focus of the monthly performance surgeries chaired by the Head of Service, Regulated Services.

Following the migration to Liquid Logic, the fostering service are also currently involved in a reconfiguration project, which is reviewing all fostering pathways to ensure they are effective and efficient in promoting high quality recording and reporting. As outlined above, the Torbay Children's Portal is also due to go live in 2023-24, which will enable prospective carers to express their initial enquiry virtually.

Support Groups

Torbay Fostering Service also run a number of support groups, which are organised at various times throughout the year and through various platforms. Torbay are committed to learning from feedback and participation and are constantly looking for ways in which we can make our training as accessible and purposeful and meaningful for fostering families as possible.

It is intended that support groups provide an opportunity for fostering families to meet with each other and share their views and experiences of fostering; in addition, fostering families can access support, guidance and signposting through these groups, and receive information about recent changes to policies and guidance and practice.

Currently, Torbay Fostering Service offer:

- A support group run by CAMHS which offers support through a therapeutic lens.
- Special Guardianship Support group for all Special Guardians receiving support from the Special Guardianship Team.
- A general foster carer support groups which is held monthly face-to-face.
- Foster Carer Forums which are held quarterly.
- Foster Carer Workshops held bi-annually.
- Evening support groups and Connected Carer support groups.
- Single foster carers support group.
- Evening support groups.

Foster carers receive financial allowances which value and respect their skills, learning and commitment. Detailed financial information and guidance around expectations are made available to each foster carer. In addition to the financial support, our foster carers benefit from local

discounts and offers from providers that have made a commitment to support Torbay's foster care families as part of the Corporate Parenting Offer. Paignton Zoo have made a pledge to provide all of our foster carers an annual family pass in addition to other local attractions providing discounted rates to access to foster carers.

Out of hours support

Torbay Fostering Service currently also have access to an out of hours team which offers direct support to fostering families whereby issues in relation to placement instability have been identified; this is operating through our Building Futures team and provides a weekly response until 9pm weekdays and a service on weekends 10-6pm Saturdays. In addition, the EDS (Emergency Duty Service) provides advice and support 24 hours, 7 days a week. This is a generic service and will provide a duty response in the event of an emergency.

Support during Allegations

Torbay Fostering Service also commission specialist support, for example mediation or advocacy services, in situations whereby this is required for foster carers through the allegation process. Fostering Service commissions, the independent individual support for foster carers from Fostering Network to support them through the investigation process.

Training

At Torbay, we believe that every moment of the fostering experience provides rich opportunity for learning and development; we are committed to supporting fostering families to grow and learn and develop their practice and recognise that this will be on an individualised basis, with at times a bespoke training need.

Fostering families begin their training journey during the assessment and approval process and build on this learning as they move on to complete the Training, Support and Development Standards. Fostering families receive a full induction, in order to enable them to understand the expectations of the fostering role, the key principles and values which underpin the fostering role and how they can best meet the needs of the cared for children they may be supporting and caring for.

Foster Carer training includes:

- Record Keeping for Foster Carers
- Safer Caring
- LADO Role and Allegations Against Foster Carers
- SGO PACE Training
- Delegated Authority for Foster Carers
- Paediatric First Aid

Life Story Work
Introduction to attachment theory and practice
Grief, Loss and Change
Family Time Supervision
Bridging to Adoption
Fostering Changes Training
PACE Training
Skills to foster (as part of the assessment)

In certain circumstances, Torbay Fostering Service will explore alternative types of bespoke training for individual or groups of fostering families, where this is an identified need.

Sensory Connections

A number of Torbay foster carers have been able to benefit from access to a Sensory Connection pilot led by health in 2022-23, which has focused on:

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- The impact of pre-birth and early trauma on sensory and emotional development.
- Understanding our sensory systems (and why they are important!).
- How fear and anxiety can impact on children's behaviour (and how we can help them feel calmer and safer).
- The impact of sensory processing difficulties and trauma on the development of meaningful relationships with others.
- Concentration, learning and survival at school.
- The importance of self-care for foster carers to stay physically and emotionally well and to provide a buffer for the impact of secondary trauma.

10. Special Guardianship Support

As of March 2019, all Special Guardianship assessments and Special Guardianship Support has been held within the Fostering Service.

The Fostering Assessment team is responsible for the assessment process itself, including support for the prospective Special Guardian and input into the formulation of the Special Guardianship Support plan. Once a Special Guardianship Order is made, Special Guardians can access support through the Fostering Support team.

All Special Guardianship Order assessments are undertaken by social workers within the Fostering Assessment Team; all support for children subject to these Orders and their families is coordinated through the Fostering Support team. Referral routes, roles and responsibilities are clearly defined and established.

A flowchart outlining social work responsibility in respect of Special Guardianship support plans, how these are recorded and the recording of communication of this to applicants. This has been communicated to all teams across Children's Services.

Information leaflets for assessment and support are in use by both the Fostering Assessment and Support teams. Consultation was offered by legal services in the creation of these leaflets.

A Special Guardianship Order tracker is being maintained, to include all those children subject to the Order, the status of the support being offered to them and the dates for review of the Special Guardianship Support plan. This will include trigger dates for the children at the age of fifteen years and six months, which will then prompt a letter explaining their rights to access from the Care Experience service.

Each Special Guardianship Support plan is then reviewed annually, in line with the month the Order was made, and a letter is sent to every Special Guardian at this point, outlining the support available to them, information in respect of our Family Hubs and our Family First support leaflet. For those Special Guardians receiving active support from the team, more frequent reviews of the Special Guardianship Support plan are undertaken in line with the child, Special Guardian, and family need.

In conjunction with the Learning Academy, Special Guardians will now also have access to specific training opportunities and also benefit from our growing Corporate Parenting Offer. In addition, Special Guardianship support groups are in place, and we will look to develop this over the next year and also through Torbay's ongoing Family Hub implementation.

The number of Special Guardianship Orders made in 2021/22 was 14 (and equated to 14% of children ceasing to be cared for within the year, above the England average). Seven were made to former foster carers who were relatives or friends, six to former foster carers were not relatives or friends (through Torbay's Former Foster Carer Special Guardianship Offer) and one was made to a relative of friends who were not former foster carers.

11. Key Priorities and Actions of the Service in 2023/24

- A review of the Fostering Contract will be finalized, to support a relevant and up to date response to our inhouse fostering carers.
- Focus on the timely completion by fostering families of the Strengths and Difficulties Questionnaires in relation to children they care for, to inform holistic assessment and intervention for children experiencing emotional and mental health difficulties.
- Ongoing consultation with foster carers will take place over this year via thematic surveys looking at specific topic such as their participation within the professional groups working with the children, training and development, support systems within the inhouse fostering, developing back up carers and use of enablers and other support services.
- Finalisation of the Savings policy for children in care.
- Continued development of our offer of Parent and Child placements, with a clear support and assessment plan.
- Whilst the number of cared for children reduces, there remains a vital need for greater variety in respect of the nature of in-house placements on offer to our cared for children, particular our older children, our sibling groups and our children who have additional or more complex needs. As such, recruitment must and does remain a key priority.
- Continue to implement the Former Foster Carer SGO Offer and secure Special Guardianship Orders in respect of identified children who could achieve enhanced permanence through this option.
- Engage in a reconfiguration project to ensure that fostering pathways in Liquid Logic are effective in promoting high quality recording and reporting.
- Launch the pathway through the Torbay Children's Portal, to enable prospective foster carers to register initial enquiries virtually.
- Consult with our fostering families as part of the enhancement of the Torbay Family Hubs website, to ensure this is contains all relevant information and guidance for Torbay's fostering families.
- Increasing the numbers of cared for children engaged in the Children in Care Council groups.

12. Foster Carer Feedback

The Fostering Service collate all feedback that is received from fostering families, from our Foster Carer Workshops, specific staff feedback, surveys, Fostering Forums, Listening Circles and collaborative audits. We present this back to our carers through the You Said, We Did, We Will model, with an example of this below:

You said...	We did...	We will...
<p>Some of you verbally shared some of the courses you particularly valued individually (outside of formal feedback evaluations).</p>	<p>We will continue to use feedback to review our provision of previously well-attended and highly-rated courses to ensure these continue to be offered (or where provision has ended, whether they can be re-offered).</p>	<p>Wherever possible, we will explore constructive training proposals from Foster Carers. We will review those recommendations that have already been made to us.</p> <p>We will continue to welcome and review specific suggestions from Foster Carers for additional training provision – please do share your feedback with us for any courses that you have attended independently or trainers you would particularly recommend – either verbally in the forums or by email to: Learning&DevelopmentHub@torbay.gov.uk</p>

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Please find an overview of some fostering family feedback which has been collated in the year 2022-23:

“Our fostering social worker has been a tremendous support and the support we had from him has been truly appreciated.”

“It was an emotional but lovely experience. The parents were lovely, it was the best possible outcome for the child. The child was going to the perfectly matched parents for him who will love him and spoil him. Executed perfectly by Torbay”.

“We have a really good working relationship with our SSW and that makes a huge difference to our ability to foster well.”

“Torbay’s staff were brilliant with the support they provided me. Everyone involved was supportive and communicated well.”

“I have received fantastic dedication from both social workers from fostering, they have both gone above and beyond in their support and always made us feel listened to.”

“Our social worker shows genuine care, understanding and empathy whilst maintaining a highly professional approach.”

“We feel supported well by our supervising social worker and are confident that we will be heard and supported.”

Torbay remain committed to continuing to seek the voice of our fostering families, and value this as a critical foundation upon which to review and enhance service delivery.

Meeting: Cabinet **Date:** 15 August 2023

Wards affected: All

Report Title: Licensing Act 2003 – Draft Cumulative Impact Assessment 2024 - 2027

When does the decision need to be implemented? 22 August 2023

Cabinet Member Contact Details: Councillor Hayley Tranter, Hayley.tranter@torbay.gov.uk

Director/Divisional Director Contact Details: Jo Williams, Director of Adults and Community Services, jo.williams@torbay.gov.uk

1. Purpose of Report

- 1.1 In accordance with section 5A of the Licensing Act 2003, the Council is required, every 3 years, to review, consult and republish its Cumulative Impact Assessment. The current Cumulative Impact Assessment was published on 7 January 2023 and therefore is required to be consulted on.
- 1.2 Cumulative Impact Assessments (CIA) were introduced formally in the 2003 Act by the Policing and Crime Act 2017, with effect from 6 April 2018. After publishing a CIA the licensing authority must, within three years, consider whether it remains of the opinion set out in the assessment as detailed in the section 182 guidance.

2. Reason for Proposal and its benefits

- 2.1 The proposal is made in order to meet a statutory obligation as prescribed in section 5a of the Licensing Act 2003. After publishing a CIA the Licensing Authority must, within three years, consider whether it remains of the opinion set out in the assessment as detailed in the section 182 guidance.
- 2.2 The two cumulative impact areas, along with the Police Report and the Public Nuisance data need to be consulted on for 6 weeks between 23 August and 5 October 2023.

3. Recommendation(s) / Proposed Decision

1. That the draft Licensing Act 2003 – Cumulative Impact Assessment be launched for a six-week consultation period.

Appendices

Appendix 1: Draft Cumulative Impact Assessment 2024 - 2027

Background Documents

1. Current Cumulative Impact Policy - [cumulative-impact-policy-2021-24-by-easepdf-without-watermark.pdf \(torbay.gov.uk\)](#)
2. Licensing Act 2003
<http://www.legislation.gov.uk/ukpga/2003/17/contents>
3. Section 182 guidance - [Revised guidance issued under section 182 of Licensing Act 2003 - GOV.UK \(www.gov.uk\)](#)

Supporting Information

1. Introduction

- 1.1 The Licensing Act 2003 regulates the sale of alcohol, provision of certain entertainment and late-night refreshment. This is achieved by the use of a licensing system administered by the Council.
- 1.2 Under the Licensing Act 2003, a Licensing Authority may publish a Cumulative Impact Assessment, stating that the licensing authority considers that the number of premises licences and club premises certificates in one or more parts of its area described in the assessment is such that it is likely that it would be inconsistent with the authority's duty under section 4(1) to grant any further relevant authorisations in respect of premises in that part of those parts. A cumulative impact assessment must set out the evidence for the authority's opinion.
- 1.3 The current Cumulative Impact Assessment was last reviewed in 2020 and was effective from 7 January 2021. Section 5a of the Licensing Act 2003 requires the Cumulative Impact Policy to be reviewed every 3 years to consider whether it remains of that opinion. If the Local Authority remains of that opinion, then it must revise the cumulative impact assessment so that it a) includes a statement to that effect and b) sets out the evidence as to why the authority remains of that opinion.
- 1.4 Cumulative impact means the potential impact that a significant number of licensed premises in one area can have based on the following four licensing objectives.
- Prevention of crime and disorder
 - Prevention of public nuisance
 - Public safety
 - Protection of children from harm

There are currently two designated cumulative impact areas in Torquay:

- The Strand
 - Castle Circus
- 1.5 It is proposed that the Cumulative Impact Assessment (CIA) continues to cover the above-mentioned areas. Please refer to the Police's report in Appendix A of the draft Cumulative Impact Assessment 2024 - 2027 which details the evidence as to why the two areas should remain.
- 1.6 Appendix B of the CIA assessment, shows the number of noise and odour complaints within each CIA during 2017 - 2022. This shows the effect of the concentrated number of premises on the local residents by way of public nuisance. For example, noise or odour from the premises and from residents shouting in the street. A number of these complaints cannot be associated with one particular premises and is caused by the effect of the number of premises and the number of customers frequenting the areas at particular times of day and night.
- 1.7 It is intended that the public consultation on the Cumulative Impact Assessment will be open for six weeks. It is planned that the consultation process will provide all stakeholders,

interested parties and the public in general the opportunity to have their say on the content of the draft. Following the feedback from the consultation, the final version of the Cumulative Impact Assessment will then go before the Council for approval.

2. Options under consideration

- 2.1 As the review of a CIA is a statutory requirement, no other options have been considered.
- 2.2 It was not deemed appropriate to withdraw the CIA areas altogether based on current evidence.

3. Financial Opportunities and Implications

- 3.1 There are no financial opportunities or implications arising from the change to the CIA, save for minimal consultation costs, which were met from existing budgets.

4. Legal Implications

- 4.1 None

5. Engagement and Consultation

- 5.1 There is a statutory requirement to consult as laid out in Section 5 (3) of the Act. Persons to be consulted will include:
 - a) The Chief Officer of Devon and Cornwall Police
 - b) The Chief Officer of Devon and Somerset Fire and Rescue Service
 - c) The Director of Public Health
 - d) Residents and businesses of Torbay
 - e) Bodies representing businesses
 - f) Holders of Premises Licences and Club Premises Certificates
 - g) Bodies representing existing registered clubs
 - h) Bodies representing holders of existing premises licences and personal licences
 - i) Torbay and Southern Devon Health & Care NHS Trust
 - j) Torbay Council: Children's Services
 - k) Torbay Council: Planning, Environmental Health and Highways Authorities
 - l) The Torbay Safer Communities Partnership
 - m) The Maritime and Coastguard Agency
 - n) Faith groups via Torbay Interfaith Forum and the Street Pastors
 - o) Safer Torbay
 - p) Torbay Development Agency
 - q) English Riviera BID Company
 - r) Torbay Harbour Authority
 - s) Best Bar None
 - t) Ward Councillors

6. Purchasing or Hiring of Goods and/or Services

6.1 This proposal does not require the purchase or hire of goods or services.

7. Tackling Climate Change

7.1 There is no aspect of this Statement that will impact negatively or positively on climate.

8. Associated Risks

8.1 There are no risks with agreeing the consultation process which is necessary to comply with the legislative requirements.

9. Equality Impacts - Identify the potential positive and negative impacts on specific groups

The Cumulative Impact Assessment is a review of an existing Assessment and therefore there is no change to impact of specific groups. Where there exists any potential for impact, this would generally be through the application process where there is the safeguard that any responsible authority or 'other person' may make representation. The four licensing objectives are also designed to ensure consideration of any impacts.

	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
Older or younger people	X		
People with caring Responsibilities			X
People with a disability			X
Women or men			X
People who are black or from a minority ethnic background (BME) (Please note Gypsies / Roma are within this community)			X
Religion or belief (including lack of belief)			X
People who are lesbian, gay or bisexual			X
People who are transgendered			X

People who are in a marriage or civil partnership			X
Women who are pregnant / on maternity leave			x
Socio-economic impacts (Including impact on child poverty issues and deprivation)			X
Public Health impacts (How will your proposal impact on the general health of the population of Torbay)			X

10. Cumulative Council Impact

None

11. Cumulative Community Impacts

None

Cumulative Impact Assessment 2024 - 2027

Background

Cumulative Impact has been used as a term to describe the stress that a large number of licensed premises can have on crime and disorder, nuisance and the demand on local services. The guidance describes cumulative impact as ‘the potential impact on the promotion of the licensing objectives of a number of licensed premises concentrated in one area’. It is often not that licensed premises on their own are operating in a way that is detrimental to the licensing objectives, but it is the accumulation of the premises and the people attending them that creates the increased problems and demands on services.

Cumulative impact can occur either in the area where the premises are located or some distance away from them, for example at public transport locations or fast food premises. The issue of cumulative impact occurs due to the number of people in the area frequenting the licensed premises. The accumulation of licensed premises has a disproportionate demand on local services such as transport, public lavatories, waste collection and street cleaning. There is also a higher level of crime and disorder, often associated with alcohol related violence that can take place which will create additional demands on the Police as well as the ambulance service. It is also likely that criminal activity is attracted to areas where there are higher concentrations of people and who may be vulnerable to theft or other crimes due to the level of intoxication.

The problems associated with cumulative impact cannot be attributed to individual premises, and to mismanagement by individual licensees, and so a collective restraint is required.

Until 6 April 2018, ‘cumulative impact’ and ‘cumulative impact policies’ were not a statutory requirement under the Act. Prior to this date, ‘cumulative impact’ was only referred to within the statutory guidance issued by the Home Office.

The government amended the Licensing Act 2003 via the Policing and Crime Act 2017. This amendment made it a requirement that the Licensing Authority must produce a Cumulative Impact Assessment (CIA) if the authority can evidence that there is a cumulative impact within its area. The Licensing Authority must consult on its intention to publish the CIA. The aim of the CIA is to limit the growth of licensed premises where the promotion of the licensing objectives is being compromised. The Council will classify these areas or zones and have a Cumulative Impact Policy that will set out its approach to determining applications that are located within these areas or zones.

In cumulative impact areas, there is a presumption that the licensing authority will refuse or impose limitations on applications which are likely to add to the cumulative impact unless the applicant can demonstrate that there will be no negative cumulative impact on the licensing objectives.

The publication of a CIA does not change how the licensing decisions are made. The Licensing Authority will always consider each application on its merits. However, a CIA is a strong statement of intent about an authority’s approach to licence applications.

Torbay Council has had a Cumulative Impact Policy since 2005 and has continued to review the cumulative impact of licensed premises.

Section 5A of the Licensing Act 2003, which was introduced in 2018, requires the Cumulative Impact Assessment to be reviewed every three years to consider whether it remains of that opinion. From 2021, the Cumulative Impact Assessment has been published separately to the Licensing Policy. Guidance under s.182 of the Licensing Act 2003, describes 'cumulative impact' as the potential impact on the promotion of the licensing objectives of a number of licensed premises concentrated in one area. The cumulative impact of licensed premises on the promotion of the licensing objectives is a proper matter for a Licensing Authority to consider in developing its licensing policy statement.

There must be an evidential basis for the decision to adopt/maintain a Cumulative Impact Assessment (CIA) regarding cumulative impact areas.

The Cumulative Impact Areas

The two areas on the attached plans on page four and five of this report, are areas that were identified by Devon and Cornwall Police and Environmental Health as being subject to high levels of alcohol related crime or public nuisance. The evidence satisfies the Licensing Authority that the number of existing relevant licences in respect of premises in one or more of the areas (shown on the attached plans) are such that it is likely that it would be inconsistent with the Authority's duty to promote the licensing objectives to grant any further relevant licences in respect of premises in those areas due to crime and disorder and/or public nuisance. Therefore, the Licensing Authority remains of the opinion that the Cumulative Impact Assessment is appropriate for the two existing areas. The evidence that was considered as part of the review of the assessment is contained in Appendices A and B. The information was considered by Cabinet on the INSERT DATE and Full Council on the INSERT DATE.

Within any cumulative impact assessment area, any licence application will have the ability to either improve or add to any problems experienced by an area with a high density of licensed premises.

Any licensed premises is within the scope of this cumulative impact policy, meaning:

- Sale of alcohol either on or off the premises
- Provision of regulated entertainment
- Provision of late-night refreshment (sale of hot food between 11pm and 5am)

The effect of this assessment is to create a rebuttable presumption that applications for a new premises licence or club premises certificate or the variation of an existing licence or certificate in these areas will normally be refused where:

- Representations have been received and it is anticipated that the application will add to the problems of crime and disorder or/and public nuisance in these areas.
- The applicant has been unable to demonstrate that, within their operating schedule, there will be no significant negative cumulative impact on one or more of the Licensing objectives.

It is recognised that pubs, nightclubs, restaurants, hotels, theatres, and other clubs all sell alcohol, serve food and provide entertainment, but with contrasting styles and characteristics. Proper regard will be made to those differences and the impact they are likely to have on the local community where the amenity of local residents is being placed under severe pressure. The Licensing Authority will consider the locality and local trading environment when assessing

applications. For example, while a large nightclub or high-capacity public house might add to problems, a small restaurant or theatre may not.

Examples of where applications may not have a significant negative impact include:

- Direct replacement for similar licences where impact will be similar or less
- Substitution of activities where the impact will be similar or less
- Replace vertical drinking with seated consumption
- Alcohol is ancillary to other activities or services
- Time limited applications, e.g. events
- Phased closing times for the premises to cause gradual dispersal
- Small maximum occupancies

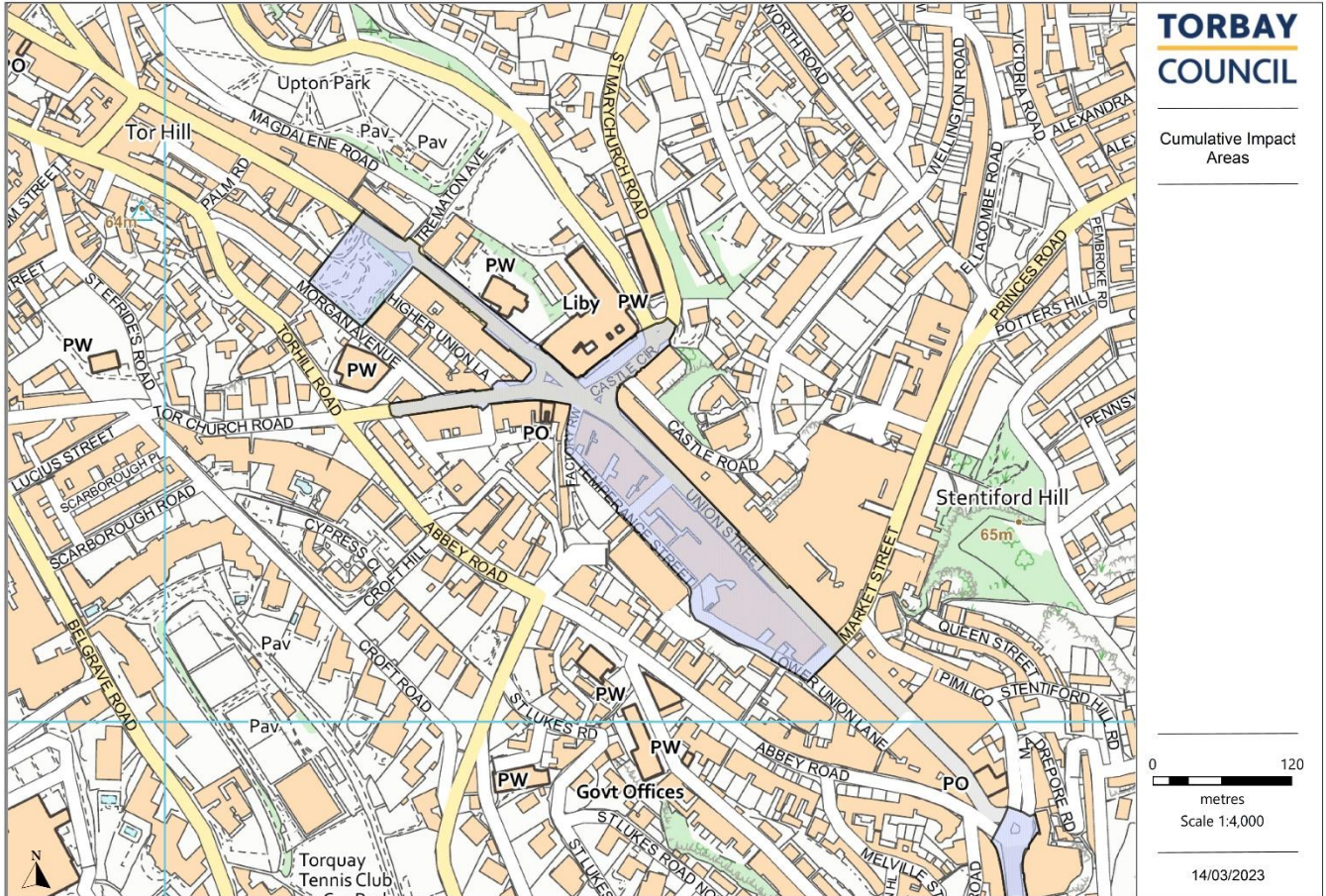
In order for this Policy to be utilised it will still be necessary for responsible authorities or other persons to make relevant representations. Anyone making a representation may base it on the evidence published in the CIA, or the fact that a CIA has been published.

It remains the duty on all responsible authorities and other persons to ensure that their representations can withstand the scrutiny to which they would be subject as a hearing. In other words, it would not be sufficient to say that the licence should be refused just because a CIA is in place, the representation must still say how the application would impact on the licensing objectives. If there are no representations the licensing authority must grant the application in terms that are consistent with the operating schedule submitted.

This Cumulative Impact Assessment is to be read in conjunction with Torbay Council's Licensing Policy and will be subject to review every three years in accordance with the Licensing Act 2003. If, during any review it is clear that the original concerns regarding crime and disorder and public nuisance are no longer present, the cumulative impact assessment may be amended or removed.

Castle Circus Cumulative Impact Assessment Boundary

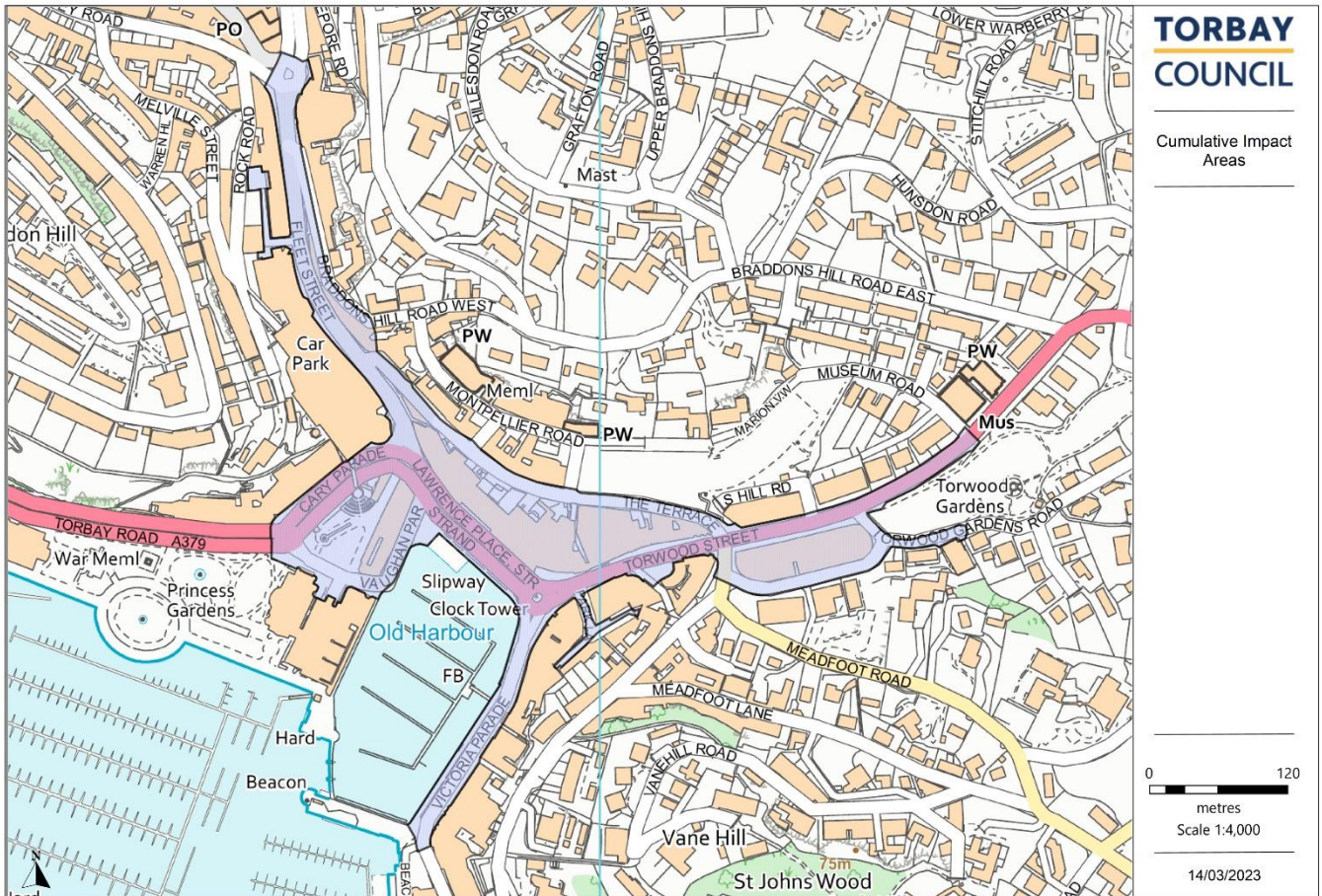
Ratified by Full Council on 3 December 2020



Reviewed and approved by Full Council on INSERT DATE OF FULL COUNCIL

The Strand Cumulative Impact Assessment Boundary

Ratified by Full Council on 3 December 2020



Reviewed and approved by Full Council on INSERT DATE OF FULL COUNCIL

Appendix A:

Devon and Cornwall Licensing Police Report



Devon & Cornwall Police

Licensing Department East

Police Headquarters

Middlemoor

Exeter

Telephone: 07921 933974

21st April 2023

Our ref:

Your ref:

Torquay Council Licensing Cumulative Impact Policy Review 2023

Torbay has a large and vibrant Evening and Night-time Economy (ENTE) which sees increased activity during the summer tourist season.

Devon and Cornwall Police support the continued development of Torbay's ENTE and recognises the social and economic benefits it provides the community through employment, leisure activities and entertainment. We recognise the impact which alcohol, and hence, the ENTE has on crime, disorder and anti-social behaviour. This is especially prevalent where operators within the ENTE do not work to the highest possible standards.

Devon and Cornwall Police fully supports Torbay Council's licensing policy and through ongoing consultation it is effective in aspiring to the highest possible standards for the ENTE and associated industries.

The following report focusses on the Cumulative Impact Areas (CIA) within Torbay and will outline through the use of quantitative analysis (crime statistics) and qualitative analysis (anecdotal evidence) the effect of Cumulative Impact Policy on these areas in particular.

This report is submitted for your consideration.

Yours Sincerely,

Olivia Kempton
Alcohol Licensing Officer

Cumulative Impact Area Report 2017-2022

Torbay has two locations which fall under the Cumulative Impact Areas as shown in the images below.

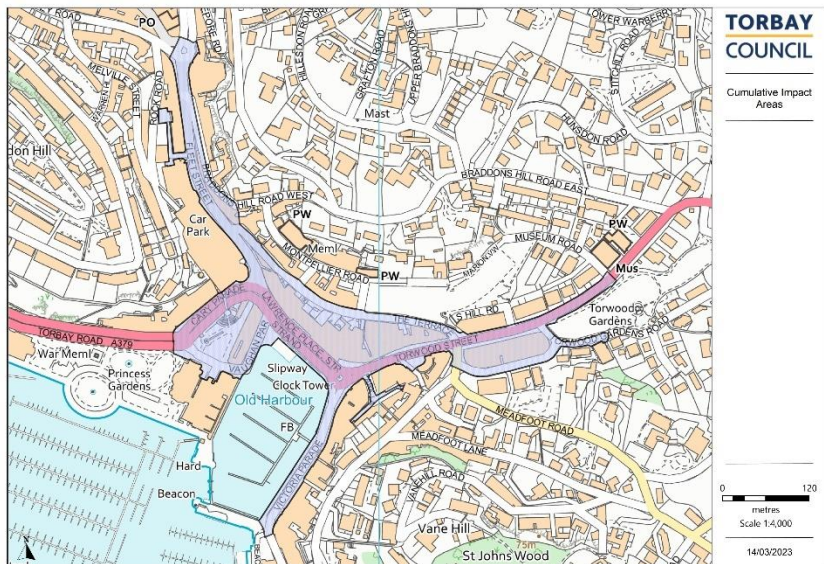


Image 1: Cumulative Impact Area – Harbourside Location

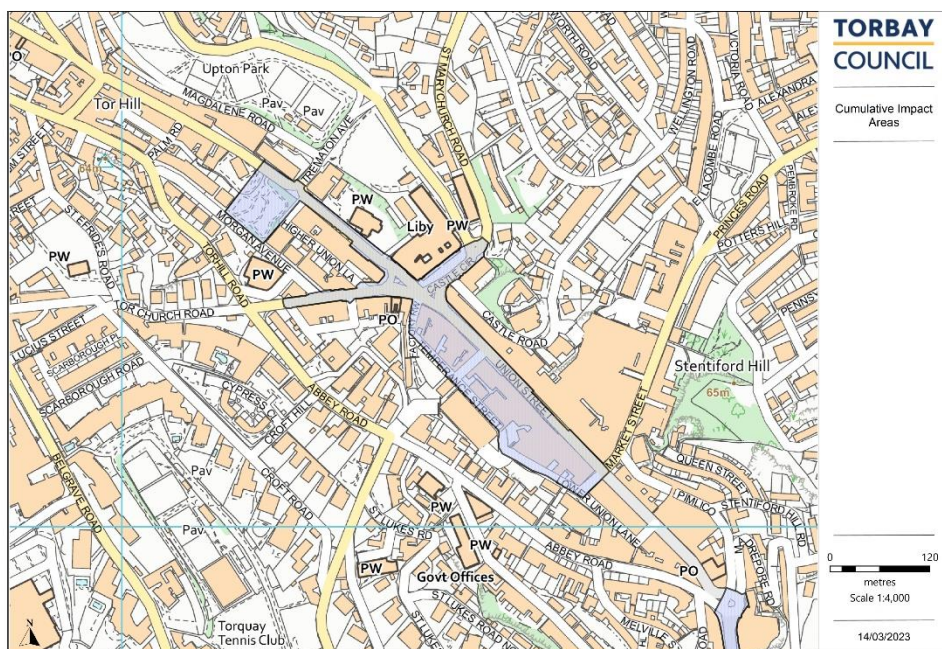


Image 2: Cumulative Impact Area – Castle Circus Location

The data within this report reflects the levels of crime in the CIA within the time period 1st April 2017 to 31st March 2022. Crimes emanate from the following categories: All Violent Crime, Sexual Offences, Robbery, Possession of Weapons, Public order and Drunkenness – a breakdown of all crimes within these categories can be located in Appendix 4. The categorisation of crimes

analysed in this report relate to the types of offence which are more regularly associated within the ENTE. It is felt that this gives a better indication of the effect of the ENTE on crime in general. Further, data gathered separates daytime incidents with ENTE incidents for comparative effect.

Analysis shows a total of 1594 relevant crimes had been recorded as taking place within the Cumulative Impact Areas between 1st April 2017 to 31st March 2022. 1232 of these crimes took place within ENTE hours, which for the purposes of this report reflect the hours of 1900-0659hrs. This accounts for 77.3% of total relevant crimes within the same period. Comparatively, Day time incidents within the Cumulative Impact Areas reach only 22.7% of the total relevant crimes.

As expected, violent crime is the most prominent both within the daytime (12.5%) and ENTE hours (60.0%).

The second most prolific offence category relates to Public order offences in which the difference between Daytime (6.6%) and ENTE occurrences (6.0%) are negligible.

Crimes associated with Drunkenness e.g. Drunk and Disorderly, and Drink driving offences amount to 8.3% of the total relevant crimes. 7% of crimes relating to Drunkenness occur within ENTE hours, while 1.3% occurred during daytime hours.

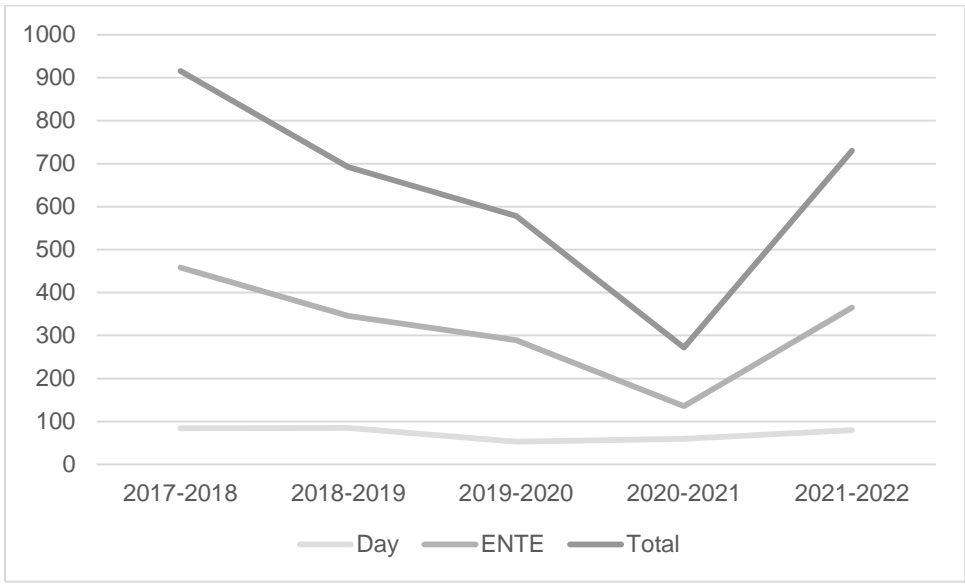
Of 44 weapon related offences, 28 occurred within the ENTE hours – though this accounts for only 1.8% of total relevant crimes, its worth noting the disparity between the same offences occurring during Daytime hours which is noticeably lower with a count of 16.

Sexual offences account for 2% of all relevant offences throughout this data period. While low in terms of the total number of offences, it is important to recognise the comparative differences between the prevalence of these incidents in the daytime (9, 0.6%) and within ENTE hours (29, 1.8%), suggesting a significantly disproportionate number of sexual offences are occurring during ENTE hours. Looking at the year-on-year statistics, it is clear that sexual offences consistently occur more frequently during night-time hours, save for 2019-2020 when more offences occurred during the day.

21 Robbery offences occurred during this time period, though the differences between the Daytime (11, 0.7%) and ENTE hours (10, 0.6%) are minor.

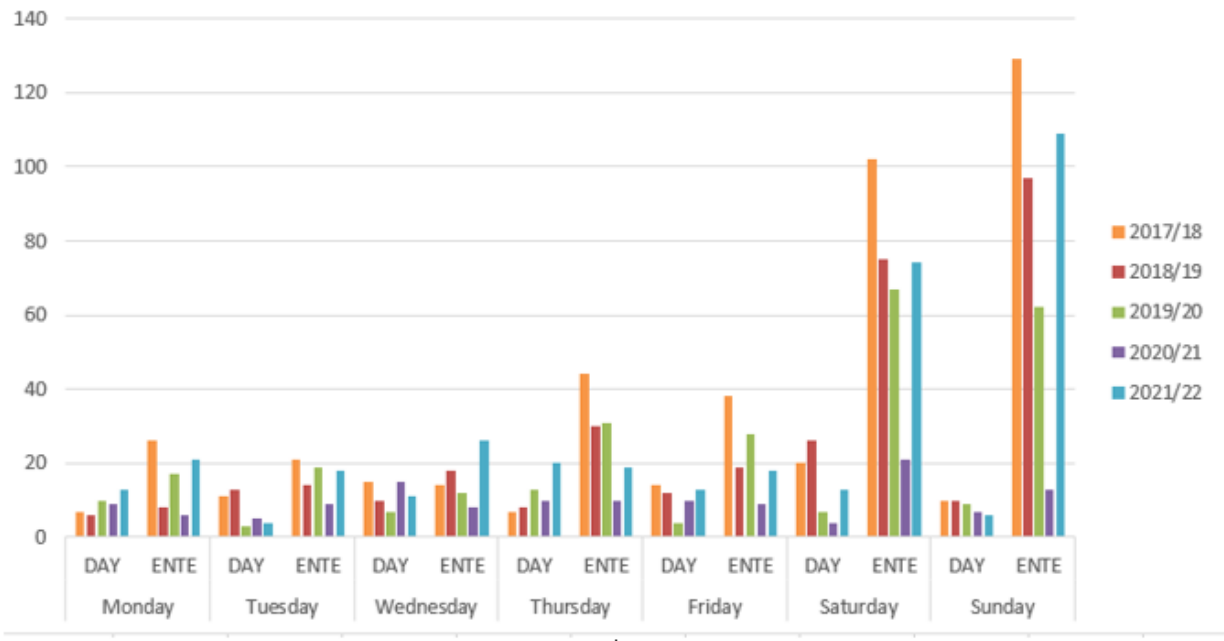
The breakdown of offences year on year can be found in Appendix 1.

It is worth addressing that the data over this 5-year period has been significantly skewed by the impact of Covid-19 lockdowns and measures impacting the running of businesses within the ENTE. The graph below shows the trend of consistent decrease in ENTE related crime between 2017-2020, indicating increasingly effective management of the ENTE by relevant authorities and businesses. As anticipated, we see a significant drop in crime relating to the ENTE in the 2020-2021 period, more than likely due to lockdown measures preventing the normal functioning of ENTE business and overall lower number of the population accessing the CIAs. During the 2021-2022 period, we see an increase in crime which goes above that of the pre-Covid level, though not significantly so. This could be attributed to sociological concepts around prolonged periods of confinement impacting the behaviour of the general public once able to access the ENTE again. Further, it is likely that post-Covid, businesses may have been subject to a period of adjustment while practice returned to “normal”.



Graph 1: Line Graph Showing Crime Trends for Offences Relevant to the ENTE Between 2017-2022

The graph below (breakdown can be found in Appendix 2) refers to data which compares crime data from both the daytime and ENTE across each day of the week. Data suggests that crime recording is consistently higher on Saturday and Sunday during ENTE hours. It would be expected to see an increase on Friday nights, however the data does not seem to reflect this. This could be due to how the Police resource the ENTE, with more targeted operations featuring on Saturday nights. As such, it is possible that crimes occurring on Friday nights could be under reported. It is also worth considering the likelihood of Bank Holiday Weekend data skewing the overall picture, particularly in relation to Sundays as in general Bank Holiday Weekends do tend to attract higher levels of disorder.



Graph 2: Bar Graph Showing Crimes Reported by Time of Day and Day of the Week.

The majority of crimes within the CIA take place between the hours of 0000-0400hrs. 56% of all recorded relevant crimes took place between those hours. Data suggests a spike in crime between 0300-0400, this is likely to coincide with closing time for many venues and will need monitoring moving forward.

There are some limitations in terms of the data available. For example, the data reflects the number of recorded crimes only. It is likely that there are a number of incident logs which have been attended by Police, but no crime or complainant was forthcoming e.g. fights/disorder which disperse before or as police arrive, suspicious activity in which no crime has occurred but intelligence submitted, to name a few scenarios. That being said, the levels of recorded crime do offer important insight into the poignant issues facing the ENTE and gives direction around how the relevant authorities can approach this moving forward.

It is clear from the data that the majority of relevant offences, particularly violent crime, drunkenness, weapon related crime and sexual offences are directly linked to the ENTE. Relevant crimes are most likely to occur between the hours of 0000-0400hrs particularly over a Friday, Saturday and Sunday night. There has been an overall drop in levels of drunkenness related crime between 2017 and 2022, this is likely due to a change in police working practices. Public Order Act offences have also reduced, but this is likely due to the result of less police officers within the city and more positive relationships with licensees and door supervisors, who are likely preventing incidents from developing into situations where the police need to intervene. There is a general trend of increased recorded crime levels between 0300–0400hrs. This is when some of the larger venues close, this means that more people, of whom are likely to be at varying levels of intoxication are in the CIA during this time. As such, crime and disorder become more likely during this time period.

Devon and Cornwall Police are impressed by the level of multi-agency working which is taking place and growing within Torbay. There has been an undertaking from all interested parties in improving the ENTE of Torbay, adding to the vibrancy and safety of the area. These agencies include the Local Authority, Licensees, security companies, Best Bar None, and various departments within the police.

There have been many improvements in relationships between agencies and there is no doubt that overall, there is a better quality of licensee in the trade, whom have a combined goal of promoting the four licensing objectives. However, there are constantly changing social structures and crime trends which mean that the partners involved in the licensing community cannot become complacent with recent achievements and must continue to strive to make Torbay a safer place.

Ultimately, co-operation with licensees is improving year on year, but there are occasions where legislation is still required to achieve the best possible results. Co-operation and negotiation will always remain the first options whenever licensing conditions and applications are reviewed, but sometimes the authorities will need the presence of legislation to assist them in their quest for developing a safe ENTE. The CIA is an important piece of legislation which Devon and Cornwall Police regard as a necessary tool in order to support those businesses who are working hard to promote the licensing objectives and prevent those who are having a negative impact on those

licensing objectives and ultimately Torbay and its people. As such, Devon and Cornwall Police strongly recommend keeping the current CIA in place.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Olivia Kempton', with a stylized, cursive script.

Olivia Kempton
Alcohol Licensing Officer



Cumulative Impact Area, Torbay.

1st April 2017 to 31st March 2022

Parameters for Data Collection:

Day/ENTE –

Day - 0700-1859

ENTE (Evening and Nighttime Economy) - 1900-0659

Weekday –

Runs from 0700 to 0659 (shift day)

Note: All data is only for offences where Day, ENTE & weekday can be identified.

Please note that the initial data was selected based on “Entered Date” (1st April 2017 to 31st March 2022) and further break down as shown below was done based on Date/Time Committed.

Offence types - See Appendix 4 for further breakdown

All Violent Crime

Sexual Offences

Robbery

Possession of Weapons

Public order

Drunkenness

Appendix 1: The tables below show the number of offences committed between 1st April 2017 to 31st March 2022 by year, Day/ENTE and offence type

Crime Type	2017/18				2017/18 Total
	DAY	% of Total	ENTE	% of Total	
All Violent Crime	44	13.6%	280	86.4%	324
Drunkenness	3	6.7%	42	93.3%	45
Possession of Weapons	4	40.0%	6	60.0%	10
Public Order	27	42.2%	37	57.8%	64
Robbery	3	100.0%	0	0.0%	3
Sexual Offences	3	25.0%	9	75.0%	12
Grand Total	84	18.3%	374	81.7%	458

Crime Type	2018/19				2018/19 Total
	DAY	% of Total	ENTE	% of Total	
All Violent Crime	43	16.6%	216	83.4%	259
Drunkenness	5	19.2%	21	80.8%	26
Possession of Weapons	3	37.5%	5	62.5%	8
Public Order	31	75.6%	10	24.4%	41
Robbery	2	50.0%	2	50.0%	4
Sexual Offences	1	12.5%	7	87.5%	8
Grand Total	85	24.6%	261	75.4%	346

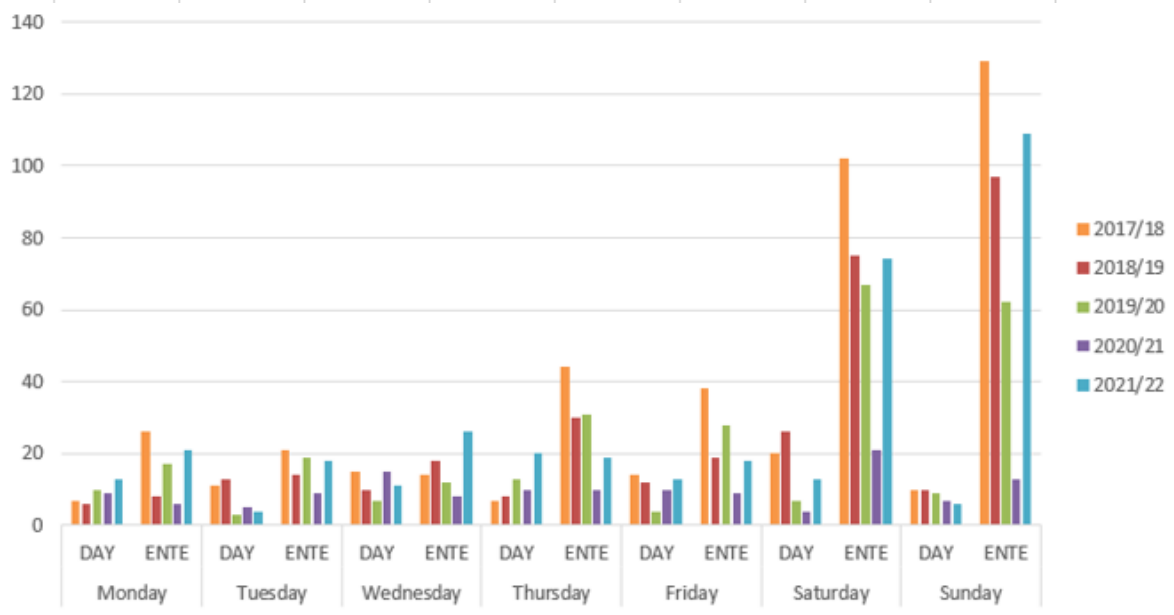
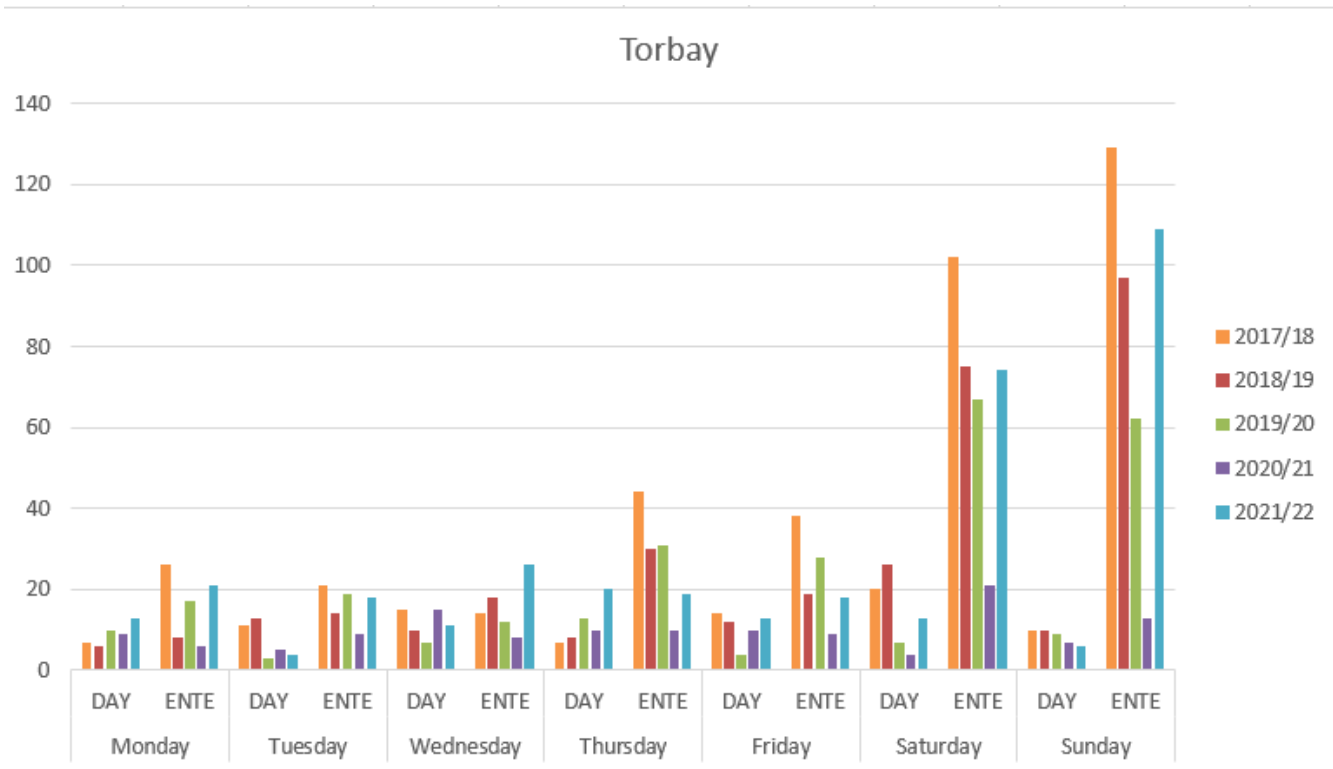
Crime Type	2019/20				2019/20 Total
	DAY	% of Total	ENTE	% of Total	
All Violent Crime	30	14.0%	184	86.0%	214
Drunkenness	1	4.8%	20	95.2%	21
Possession of Weapons	0	0.0%	6	100.0%	6
Public Order	17	45.9%	20	54.1%	37
Robbery	1	20.0%	4	80.0%	5
Sexual Offences	4	66.7%	2	33.3%	6
Grand Total	53	18.3%	236	81.7%	289

Crime Type	2020/21				
	DAY	% of Total	ENTE	% of Total	2020/21 Total
All Violent Crime	34	38.2%	55	61.8%	89
Drunkenness	6	54.5%	5	45.5%	11
Possession of Weapons	5	62.5%	3	37.5%	8
Public Order	14	58.3%	10	41.7%	24
Robbery	1	50.0%	1	50.0%	2
Sexual Offences	0	0.0%	2	100.0%	2
Grand Total	60	44.1%	76	55.9%	136

Crime Type	2021/22				
	DAY	% of Total	ENTE	% of Total	2021/22 Total
All Violent Crime	48	17.8%	222	82.2%	270
Drunkenness	6	20.0%	24	80.0%	30
Possession of Weapons	4	33.3%	8	66.7%	12
Public Order	17	47.2%	19	52.8%	36
Robbery	4	57.1%	3	42.9%	7
Sexual Offences	1	10.0%	9	90.0%	10
Grand Total	80	21.9%	285	78.1%	365

Crime Type	2017-2022				
	Day	% of Total	ENTE	% of Total	Total
All Violent Crime	199	12.5%	957	60.0%	1156
Drunkenness	21	1.3%	112	7.0%	133
Possession of Weapons	16	1.0%	28	1.8%	44
Public Order	106	6.6%	96	6.0%	202
Robbery	11	0.7%	10	0.6%	21
Sexual Offences	9	0.6%	29	1.8%	38
Grand Total	362	22.7%	1232	77.3%	1594

Appendix 2: The graph and tables below show all offences within Daytime/ENTE, by weekday in Torbay



Day of Week	2017/18			2018/19			2019/20			2020/21			2021/22			Grand Total
	DAY	ENTE	2017/18 Total	DAY	ENTE	2018/19 Total	DAY	ENTE	2019/20 Total	DAY	ENTE	2020/21 Total	DAY	ENTE	2021/22 Total	
Monday	7	26	33	6	8	14	10	17	27	9	6	15	13	21	34	123
Tuesday	11	21	32	13	14	27	3	19	22	5	9	14	4	18	22	117
Wednesday	15	14	29	10	18	28	7	12	19	15	8	23	11	26	37	136
Thursday	7	44	51	8	30	38	13	31	44	10	10	20	20	19	39	192
Friday	14	38	52	12	19	31	4	28	32	10	9	19	13	18	31	165
Saturday	20	102	122	26	75	101	7	67	74	4	21	25	13	74	87	409
Sunday	10	129	139	10	97	107	9	62	71	7	13	20	6	109	115	452
Grand Total	84	374	458	85	261	346	53	236	289	60	76	136	80	285	365	1594

Appendix 3: The heat map tables below show all offences by hour and year in Torbay

TORBAY ALL HOURS

Hour From	2017/18	% of Total	2018/19	% of Total	2019/20	% of Total	2020/21	% of Total	2021/22	% of Total	Grand Total
7:00 - 07:59	2	22.2%	5	55.6%	1	11.1%	1	11.1%	0	0.0%	9
08:00 - 08:59	5	26.3%	3	15.8%	3	15.8%	5	26.3%	3	15.8%	19
09:00 - 09:59	3	23.1%	4	30.8%	1	7.7%	1	7.7%	4	30.8%	13
10:00 - 10:59	2	12.5%	4	25.0%	3	18.8%	3	18.8%	4	25.0%	16
11:00 - 11:59	7	22.6%	8	25.8%	5	16.1%	4	12.9%	7	22.6%	31
12:00 - 12:59	7	24.1%	7	24.1%	4	13.8%	7	24.1%	4	13.8%	29
13:00 - 13:59	11	23.9%	12	26.1%	9	19.6%	7	15.2%	7	15.2%	46
14:00 - 14:59	5	15.6%	3	9.4%	8	25.0%	10	31.3%	6	18.8%	32
15:00 - 15:59	10	22.2%	11	24.4%	4	8.9%	5	11.1%	15	33.3%	45
16:00 - 16:59	5	13.5%	11	29.7%	7	18.9%	4	10.8%	10	27.0%	37
17:00 - 17:59	19	42.2%	6	13.3%	4	8.9%	7	15.6%	9	20.0%	45
18:00 - 18:59	8	20.0%	11	27.5%	4	10.0%	6	15.0%	11	27.5%	40
19:00 - 19:59	15	24.6%	15	24.6%	12	19.7%	10	16.4%	9	14.8%	61
20:00 - 20:59	19	25.0%	17	22.4%	11	14.5%	12	15.8%	17	22.4%	76
21:00 - 21:59	21	30.4%	10	14.5%	3	4.3%	13	18.8%	22	31.9%	69
22:00 - 22:59	26	35.6%	12	16.4%	20	27.4%	2	2.7%	13	17.8%	73
23:00 - 23:59	32	27.8%	18	15.7%	17	14.8%	10	8.7%	38	33.0%	115
00:00 - 00:59	49	26.6%	41	22.3%	38	20.7%	9	4.9%	47	25.5%	184
01:00 - 01:59	57	28.2%	58	28.7%	40	19.8%	6	3.0%	41	20.3%	202
02:00 - 02:59	65	34.8%	30	16.0%	39	20.9%	3	1.6%	50	26.7%	187
03:00 - 03:59	76	37.1%	50	24.4%	39	19.0%	6	2.9%	34	16.6%	205
04:00 - 04:59	14	32.6%	8	18.6%	12	27.9%	0	0.0%	9	20.9%	43
05:00 - 05:59	0	0.0%	2	22.2%	3	33.3%	2	22.2%	2	22.2%	9
06:00 - 06:59	0	0.0%	0	0.0%	2	25.0%	3	37.5%	3	37.5%	8
Grand Total	484	30.4%	346	21.7%	289	18.1%	136	8.5%	365	22.9%	1594

TORBAY MIDNIGHT TO 7AM

Hour From	2017/18	% of Total	2018/19	% of Total	2019/20	% of Total	2020/21	% of Total	2021/22	% of Total	Grand Total
00:00 - 00:59	49	26.6%	41	22.3%	38	20.7%	9	4.9%	47	25.5%	184
01:00 - 01:59	57	28.2%	58	28.7%	40	19.8%	6	3.0%	41	20.3%	202
02:00 - 02:59	65	34.8%	30	16.0%	39	20.9%	3	1.6%	50	26.7%	187
03:00 - 03:59	76	37.1%	50	24.4%	39	19.0%	6	2.9%	34	16.6%	205
04:00 - 04:59	14	32.6%	8	18.6%	12	27.9%	0	0.0%	9	20.9%	43
05:00 - 05:59	0	0.0%	2	22.2%	3	33.3%	2	22.2%	2	22.2%	9
06:00 - 06:59	0	0.0%	0	0.0%	2	25.0%	3	37.5%	3	37.5%	8
Total	261	31.1%	189	22.6%	173	20.6%	29	3.5%	186	22.2%	838

Appendix 4: Qualifiers for Data Collection - List showing categorisation of offences relevant to the ENTE

All Violent Crime

ASSAULT A CONSTABLE IN THE EXECUTION OF HIS / HER DUTY

ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

ASSAULT BY BEATING

ASSAULT BY BEATING OF AN EMERGENCY WORKER

ATTEMPT TO ASSAULT A PERSON THEREBY OCCASIONING THEM ACTUAL BODILY HARM

ATTEMPT TO CAUSE GRIEVOUS BODILY HARM WITH INTENT TO DO GRIEVOUS BODILY HARM

ATTEMPT TO WOUND / CAUSE GRIEVOUS BODILY HARM WITHOUT INTENT

CAUSE ADMINISTER POISON / NOXIOUS THING WITH INTENT TO INJURE / AGGRIEVE / ANNOY

COMMON ASSAULT

COMMON ASSAULT OF AN EMERGENCY WORKER

HARASSMENT - BREACH OF A RESTRAINING ORDER ON CONVICTION

HARASSMENT - BREACH OF CIVIL INJUNCTION

HARASSMENT WITHOUT VIOLENCE

OWNER / PERSON IN CHARGE OF DOG DANGEROUSLY OUT OF CONTROL CAUSING INJURY

RACIALLY / RELIGIOUSLY AGGRAVATED ASSAULT / ASSAULT OCCASIONING ACTUAL BODILY HARM

RACIALLY / RELIGIOUSLY AGGRAVATED ASSAULT OCCASIONING ACTUAL BODILY HARM

RACIALLY / RELIGIOUSLY AGGRAVATED COMMON ASSAULT / BEATING

RACIALLY AGGRAVATED COMMON ASSAULT

SECTION 18 - GRIEVOUS BODILY HARM WITH INTENT

SECTION 18 - WOUNDING WITH INTENT

SEND COMMUNICATION / ARTICLE OF AN INDECENT / OFFENSIVE NATURE

SEND LETTER / COMMUNICATION / ARTICLE CONVEYING A THREATENING MESSAGE

SEND LETTER / COMMUNICATION / ARTICLE CONVEYING INDECENT / OFFENSIVE MESSAGE

STALKING WITHOUT FEAR / ALARM / DISTRESS

THREATS TO KILL

WOUND / INFLICT GRIEVOUS BODILY HARM WITHOUT INTENT

Drunkenness

DRIVE MOTOR VEHICLE WHEN ALCOHOL LEVEL ABOVE LIMIT

DRIVE MOTOR VEHICLE WITH A PROPORTION OF A SPECIFIED CONTROLLED DRUG ABOVE THE SPECIFIED LIMIT

DRIVE WHILST UNFIT THROUGH DRINK

DRUNK AND DISORDERLY IN A PUBLIC PLACE

DRUNK IN CHARGE OF A CHILD UNDER THE AGE OF SEVEN YEARS

DRUNK IN CHARGE OF A PEDAL CYCLE / CARRIAGE / ANIMAL

FAIL TO PROVIDE SPECIMEN FOR ANALYSIS - VEHICLE DRIVER

Possession of Weapons

POSSESS A FIREARM WITH INTENT TO CAUSE FEAR OF VIOLENCE

POSSESS AN IMITATION FIREARM IN A PUBLIC PLACE - FIREARMS ACT 1968

POSSESS AN IMITATION FIREARM WITH INTENT TO CAUSE FEAR OF VIOLENCE

POSSESS AN OFFENSIVE WEAPON IN A PUBLIC PLACE

POSSESS KNIFE BLADE / SHARP POINTED ARTICLE IN A PUBLIC PLACE - CRIMINAL JUSTICE ACT 1988

THREATEN A PERSON WITH A BLADE / SHARPLY POINTED ARTICLE IN A PUBLIC PLACE

THREATEN A PERSON WITH AN OFFENSIVE WEAPON IN A PUBLIC PLACE

Sexual Offences

ADMINISTER SUBSTANCE WITH INTENT TO STUPEFY / OVERPOWER TO ALLOW SEXUAL ACTIVITY

ASSAULT A GIRL UNDER 13 BY TOUCHING - SOA 2003

ATTEMPT TO CAUSE A FEMALE AGED 13 OR OVER TO ENGAGE IN SEXUAL ACTIVITY - NO PENETRATION

ATTEMPT TO RAPE A WOMAN 16 OR OVER - SOA 2003

ENGAGE IN SEXUAL ACTIVITY IN PRESENCE OF A CHILD UNDER 13 - OFFENDER 18 OR OVER

EXPOSURE - SOA 2003

RAPE A WOMAN 16 YEARS OF AGE OR OVER - SOA 2003

SEXUAL ASSAULT ON A FEMALE

VOYEURISM - OPERATING EQUIPMENT TO OBSERVE - SOA 2003

Robbery

ASSAULT WITH INTENT TO COMMIT ROBBERY

ATTEMPT ROBBERY

ROBBERY

Public Order

ACT OF OUTRAGING PUBLIC DECENCY - COMMON LAW

AFFRAY

BREACH A CRIMINAL BEHAVIOUR ORDER

BREACH OF AN ANTI-SOCIAL BEHAVIOUR ORDER

CAUSE A PUBLIC NUISANCE

RACIALLY / RELIGIOUSLY AGGRAVATED FEAR / PROVOCATION OF VIOLENCE BY WORDS / WRITING

RACIALLY / RELIGIOUSLY AGGRAVATED HARASSMENT / ALARM / DISTRESS BY WORDS / WRITING

RACIALLY / RELIGIOUSLY AGGRAVATED INTENTIONAL HARASSMENT / ALARM / DISTRESS - WORDS / WRITING

USE THREATENING / ABUSIVE / INSULTING WORDS / BEHAVIOUR TO CAUSE HARASSMENT / ALARM / DISTRESS

USE THREATENING / ABUSIVE / INSULTING WORDS / BEHAVIOUR WITH INTENT TO CAUSE FEAR OF / PROVOKE UNLAWFUL VIOLENCE

USE THREATENING / ABUSIVE WORDS / BEHAVIOUR LIKELY TO CAUSE HARASSMENT, ALARM OR DISTRESS

USE THREATENING / ABUSIVE WORDS / BEHAVIOUR OR DISORDERLY BEHAVIOUR LIKELY TO CAUSE HARASSMENT, ALARM OR DISTRESS

VIOLENT DISORDER

Appendix 5: Qualifiers for data collection - Public Place venues (venue combined)

: ANTIQUE	FIELD:	BEACH: SAND DUNE	FARMLAND:
: ARCADE	FISH FARM:	BETTING SHOP:	SHOP: BUTCHER
: ART	FORGE/MILL:	BETTING SHOP: BOOKMAKERS	SHOP: CAMPING
: BAKER	FOYER:	BETTING SHOP: TURF ACCOUNTANTS	SHOP: CASH & CARRY
: BEAUTY SALON	GALLERY: ART	BINGO HALL:	SHOP: CHANDLER
: BOOK	GARAGE FORECOURT :	BOWLING ALLEY:	SHOP: CHARITY
: BRIDGE	GARAGE:	BUILDERS MERCHANTS:	SHOP: CHEMIST
: BUTCHER	GARAGE: COMMERCIAL	BUILDING SOCIETY:	SHOP: CLOTHING
: CAFE	GARAGE: DOMESTIC	BUILDING:	SHOP: COMPUTER
: CAMPING	GARDEN: DRIVEWAY	BUILDING: SITE	SHOP: CONFECTIONER
: CAR	GARDEN: PUBLIC	BUILDING: SKIP	SHOP: CYCLE

: CASH & CARRY	GEOGRAPHICAL LOCATION: RURAL	BUS STOP:	SHOP: DEPARTMENT STORE
: CHANDLER	GROUNDS:	BUS:	SHOP: DIY
: CHARITY	HEALTH:	BUS: COACH STATION	SHOP: DRY CLEANER
: CHEMIST	HEALTH: STUDIO	BUS: DEPOT	SHOP: ELECTRICAL
: CHURCH	HOLIDAY CAMP:	BUS: STATION	SHOP: FAST FOOD
: CITY/TOWN CENTRE	HOSPITAL: CONVALESCENCE	BUSHES/UNDERGROWTH:	SHOP: FISHMONGER
: CIVIL	HOSPITAL: MAIN	BUSINESS PREMISES:	SHOP: FLORIST
: CLINIC	HOSPITAL: MENTAL	BUSINESS PREMISES: OF SUSPECT	SHOP: FURNITURE
: CLOTHING	HOSTEL: CHARITY	BUSINESS PREMISES: OF VICTIM	SHOP: GENERAL STORE
: COACH STATION	HOSTEL: YMCA	CAFE:	SHOP: GIFT SHOP
: COMMERCIAL	INDUSTRIAL ESTATE:	CAFE: CAFETERIA	SHOP: GREENGROCER
: COMPUTER	INDUSTRIAL ESTATE: BUSINESS PARK	CAFE: MOBILE	SHOP: HABERDASHERY
: CONFECTIONER	INDUSTRIAL ESTATE: COMMERCIAL	CAFE: TRANSPORT	SHOP: HAIRDRESSER
: CONVALESCENCE	INDUSTRIAL ESTATE: INDUSTRIAL	CAMP SITE:	SHOP: HARDWARE
: COUNTRY	JEWELLER:	CAR WASH:	SHOP: HEALTH FOOD
: COURTYARD	LAUNDRETTE:	CARAVAN SITE:	SHOP: HIRE BRIDAL
: CRICKET	LAUNDRY:	CARAVAN SITE: DESIGNATED	SHOP: HIRE PLANT

: CYCLE	LAVATORY: PUBLIC	CARAVAN SITE: TOURING	SHOP: JEWELLER
: DANCE	LETTER BOX: POST	CARPARK:	SHOP: MATERNITY
: DENTIST	LIBRARY:	CARPARK: BICYCLE PARK	SHOP: MODEL
: DEPARTMENT STORE	LIBRARY: MOBILE	CARPARK: CITY/TOWN CENTRE	SHOP: MOTOR ACCESSORIES
: DEPOT	LICENSED PREMISES:	CARPARK: GROUND LEVEL - COVERED	SHOP: MUSIC
: DIY	LICENSED PREMISES: CAFE	CARPARK: GROUND LEVEL - UNCOVERED	SHOP: NEWSAGENT
: DOCTOR	LICENSED PREMISES: CLUB	CARPARK: LORRY PARK	SHOP: OPTICIAN
: DOMESTIC	LICENSED PREMISES: NIGHTCLUB	CARPARK: RAILWAY	SHOP: OUTDOOR PURSUITS
: DRIVEWAY	LICENSED PREMISES: OFF LICENCE	CARPARK: RETAIL PARK	SHOP: PAWNBROKER
: DRY CLEANER	LICENSED PREMISES: PUBLIC HOUSE	CARPARK: RURAL	SHOP: PET
: ELECTRICAL	LICENSED PREMISES: WINE BAR	CARPARK: SHOPPING CENTRE	SHOP: PHOTOGRAPHY
: FAST FOOD	LIFT:	CARPARK: SUBURBAN	SHOP: SECOND HAND
: FISHMONGER	MARKET: STALL	CARPARK: SUPERMARKET	SHOP: SEX
: FLORIST	MONASTERY :	CARPARK: TEMPORARY	SHOP: SHOE
: FOOTPATH	MONUMENT:	CARPARK: UNDERGROUND	SHOP: SPORTS
: FUEL DISTRIBUTION	MUSEUM:	CASH DISPENSER:	SHOP: STATIONERY
: FURNITURE	MUSEUM: OUTDOOR	CASINO:	SHOP: SUPERMARKET

: GENERAL STORE	OFFICE:	CEMETERY/GRAVEYARD/CHURCHYARD:	SHOP: SUPERSTORE
: GIFT SHOP	OFFICE: COMMERCIAL	CHANGING ROOM:	SHOP: TAKEAWAY BURGER
: GREENGROCER	OFFICE: GOVERNMENT	CINEMA:	SHOP: TAKEAWAY CHINESE
: GROUND LEVEL - UNCOVERED	OFFICE: LOCAL AUTHORITY	CLIFF:	SHOP: TAKEAWAY FISH/CHIPS
: HABERDASHERY	OFFICE: RENTED	CLUB SOCIAL:	SHOP: TAKEAWAY INDIAN
: HAIRDRESSER	OUTBUILDING:	CLUB:	SHOP: TELEPHONE/MOBILE
: HALL	PARK:	CLUBHOUSE:	SHOP: TOBACCONIST
: HARBOUR	PARK: AMUSEMENT	COMMUNE:	SHOP: TOOL
: HARDWARE	PARK: CHILD PLAYGROUND	COMMUNITY CENTRE:	SHOP: TOY
: HAULAGE	PARK: COUNTRY	COMPOUND:	SHOP: TRAVEL AGENT
: HEALTH FOOD	PARK: LOCAL	CONFERENCE CENTRE:	SHOP: VIDEO
: HIRE PLANT	PARK: NATIONAL	CONVENT:	SHOP: WATCH
: INDOOR	PARK: RECREATIONAL AREA	CONVEYANCE: BOAT MARINE CRAFT	SHOPPING CENTRE:
: JEWELLER	PARK: THEME	CONVEYANCE: BOAT YACHT	SHOWROOM:
: LANE	PARK: WILDLIFE	CONVEYANCE: BUS COACH	SPORTS GROUND:
: MAIN	PAVILION:	CONVEYANCE: BUS MINIBUS	SPORTS VENUE:
: MATERNITY	PETROL STATION:	CONVEYANCE: BUS PUBLIC SERVICE	SPORTS VENUE: ATHLETICS

: MENTAL	PLACE OF WORSHIP:	CONVEYANCE: CAR ALL TERRAIN	SPORTS VENUE: CLUBHOUSE
: MOBILE	PLACE OF WORSHIP: ABBEY	CONVEYANCE: CAR HATCHBACK	SPORTS VENUE: CRICKET
: MODEL	PLACE OF WORSHIP: CHAPEL	CONVEYANCE: CAR SALOON	SPORTS VENUE: FOOTBALL
: MOTOR ACCESSORIES	PLACE OF WORSHIP: CHURCH	CONVEYANCE: LORRY CONTAINER	SPORTS VENUE: GOLF
: MUSIC	PLACE OF WORSHIP: MOSQUE	CONVEYANCE: MINIBUS	SPORTS VENUE: LEISURE COMPLEX
: NEWSAGENT	POST OFFICE:	CONVEYANCE: PEDAL CYCLE BICYCLE	SPORTS VENUE: RACING
: NURSERY	POST OFFICE: SORTING OFFICE	CONVEYANCE: SHIP	SPORTS VENUE: RIDING STABLE
: OPTICIAN	POST OFFICE: SUB	CONVEYANCE: TAXI HACKNEY	SPORTS VENUE: RUGBY
: OUTDOOR	POWER STATION:	CONVEYANCE: TRAIN	SPORTS VENUE: SNOOKER HALL
: OUTDOOR PURSUITS	PUMPING STATION:	CONVEYANCE: VAN	SPORTS VENUE: SWIMMING BATHS
: PAWNBROKER	QUARRY:	COUNTRYSIDE:	STABLE:
: PEDESTRIAN SUBWAY	RAILWAY PROPERTY:	COUNTRYSIDE: BEAUTY SPOT	STAIRWAY/ESCALATOR:
: PET	RAILWAY PROPERTY: LAND	COUNTRYSIDE: COMMON LAND	STAIRWELL:
: PHOTOGRAPHY	RAILWAY PROPERTY: PREMISES	COUNTRYSIDE: ESTATE	STORAGE AREA:
: POST	RAILWAY PROPERTY: STATION	COUNTRYSIDE: MOORLAND	STUDIO:
: PROMENADE	RAILWAY PROPERTY: TRACK	COUNTRYSIDE: NATURE RESERVE	STUDIO: DANCE

: PUBLIC	RAILWAY ROLLING STOCK:	COUNTRYSIDE: SECLUDED	SURGERY:
: PUBLIC HOUSE	RECYCLING CENTRE:	COUNTRYSIDE: WOODLAND	SURGERY: CLINIC
: RENTED	RESTAURAN T:	COURT:	SURGERY: DENTIST
: RETAIL PARK	ROAD:	COURT: CIVIL	SURGERY: DOCTOR
: RURAL	ROAD: ALLEY	COURT: CROWN	SURGERY: HEALTH CENTRE
: SCHOOL	ROAD: ARCADE	COURT: MAGISTRATES	SURGERY: VETERINARY
: SECOND HAND	ROAD: BRIDGE	CRECHE:	TAXI RANK:
: SEX	ROAD: COURTYARD	CREMATORIUM:	TELEPHONE:
: SHOE	ROAD: CUL DE SAC	DAIRY:	TELEPHONE: EXCHANGE
: SHOPPING CENTRE	ROAD: FOOTPATH	DEPOT:	TELEPHONE: KIOSK
: SPORTS	ROAD: LANE	DEPOT: FUEL DISTRIBUTION	TELEPHONE: PAYPHONE
: STATION	ROAD: LAYBY	DEPOT: HAULAGE	TENT:
: STATIONERY	ROAD: MAIN	DOCKS:	THEATRE:
: STREET	ROAD: MOTORWAY	DOCKS: HARBOUR	TOURIST ATTRACTION:
: SUPERMARKET	ROAD: PEDESTRIAN PRECINCT	DOCKS: MARINA	UNDERTAKERS: FUNERAL PARLOUR
: SUPERSTORE	ROAD: PEDESTRIAN SUBWAY	DOCKS: QUAY	WAITING ROOM:
: TAKEAWAY CHINESE	ROAD: PEDESTRIAN UNDERPASS	DOORSTEP:	WAITING ROOM: DENTIST
: TAKEAWAY INDIAN	ROAD: PROMENAD E	DWELLING: HALL	WAITING ROOM: DOCTOR

: TELEPHONE/MOBILE	ROAD: SIDE	DWELLING: MULTI OCCUPIED	WAITING ROOM: HOSPITAL
: TOBACCONIST	ROAD: STREET	DWELLING: OF OFFENDER	WAITING ROOM: TAXI OFFICE
: TOOL	ROADWORKS:	DWELLING: OF VICTIM	WAREHOUSE:
: TOURING	SALE: CAR BOOT	DWELLING: RENTED	WAREHOUSE: GOODS DEPOT
: TOY	SALE: GARAGE	EDUCATIONAL ESTABLISHMENT:	WASTE GROUND:
: TRAVEL AGENT	SCRAPYARD :	EDUCATIONAL ESTABLISHMENT: COLLEGE	WATER INSTALLATION:
: UNDERGROUND	SCRAPYARD : CAR BREAKERS	EDUCATIONAL ESTABLISHMENT: PLAYGROUND	WATERWAY:
: VETERINARY	SHIPYARD:	EDUCATIONAL ESTABLISHMENT: SCHOOL	WATERWAY: LAKE
: VIDEO	SHIPYARD: BOAT BUILDERS	EDUCATIONAL ESTABLISHMENT: TRAINING CENTRE	WATERWAY: MOORING
ABATTOIR/SLAUGHTERHOUSE:	SHIPYARD: BOATYARDS	EDUCATIONAL ESTABLISHMENT: UNIVERSITY	WATERWAY: RESERVOIR
AIRPORT:	SHOP:	ENTERTAINMENT PLACE:	WORKPLACE:
ALLOTMENT:	SHOP: ANTIQUE	ENTERTAINMENT PLACE: INDOOR	WORKPLACE: OF OFFENDER
AMUSEMENT ARCADE:	SHOP: ART	ENTERTAINMENT PLACE: OUTDOOR	WORKPLACE: OF VICTIM
BAKERY:	SHOP: BAKER	ESTATE AGENTS OFFICE:	YARD:
BANK:	SHOP: BARBER	EXHIBITION VENUE:	YOUTH CLUB:
BEACH HUT:	SHOP: BEAUTY SALON	FACTORY:	YOUTH ORGANISATION PREMISES:
BEACH:	SHOP: BOOK	FAIRGROUND:	ZOO:

Public Nuisance Complaints in the Cumulative Impact Areas between 2017 – 2022

Summary

The report below shows the effect of the concentrated number of premises on the local residents by way of public nuisance and anti-social behaviour and is why we are proposing that these areas should remain in this CIA, on grounds of prevention of public nuisance. For example, reports of noise from the premises and from shouting in the street. A number of these complaints cannot be associated with one particular premises and is caused by the effect of the number of premises and the number of customers frequenting the areas at particular times of day and night.

Unfortunately, there is no data available with regards to the number of complaints from anti-social behaviour such as urination/defecation in the streets, overflowing waste or littering often dropped by customers on their way home or from smoking outside of the premises; drug use; vandalism/graffiti etc. However, it is hoped that this data will be available for future reviews.

Noise and Odour Complaints

Noise and odour complaints recorded between 1 April 2017 – 31 March 2022, were retrieved from the Environmental Health Departments database platform which collates complaints received.

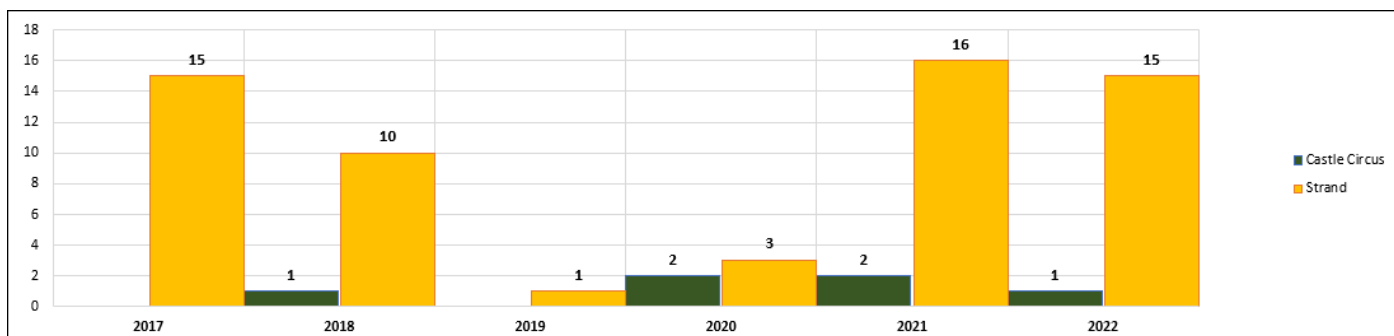
The data below includes all complaints relating to licensed premises including noise nuisance and odour complaints within each Cumulative Impact Area.

A complaint is recorded when a member of the public raises a concern through one of the council's contact portals. Noise is a subjective experience of sound and complaints depict the prevalence of nuisance individuals are willing to report, not the prevalence of negative experiences of sound.

It should also be noted that the data does not capture whether noise complaints are sources from a serial complainant or multiple concerned residents.

The data below in Figure 1, shows that there was a significant increase of public nuisance complaints received from the Strand in 2021. This is likely to be due to the public returning to premises after Covid-19 and also enjoying the use of the outside areas more than pre-Covid19.

Figure 1: Number of public nuisance (noise/odour) complaints from Licensed premises per year in each of the two Cumulative Impact Areas



Meeting: Cabinet **Date:** 15 August 2023

Wards affected: ALL

Report Title: Pest Control Contract Award

When does the decision need to be implemented? 23 August 2023

Cabinet Member Contact Details: Councillor Alan Tyerman, Cabinet Member for Corporate and Community Services, Alan.Tyerman@torbay.gov.uk

Director/Divisional Director Contact Details: Alan Denby, Director of Pride in Place, Alan.Denby@torbay.gov.uk

1. Purpose of Report

- 1.1 Pest Control services has been put out to tender to provide a robust and reliable Pest Control Service on land and property assets owned by Torbay Council and that held by its wholly owned arms length companies, within the boundary of the Council's area of jurisdiction. The appointed Contractor will be required by Torbay Council to address rat problems and where appropriate, mice on Council owned land and property assets. The Contract will be for an initial period of three years with the addition of two, optional 12-month extensions, commencing on the 25 September 2023.
- 1.2 The Contract shall cover three areas:
- Routine baiting on Torbay Harbour Authority land in Torquay, Paignton and Brixham, with particular focus on the land around the Brixham Fish Market, and as and when required, on Torbay Beaches;
 - Torre Abbey estate and buildings, where pest control is required on a routine basis;
 - Torbay Council buildings and land (managed by the TDA) where pest control services will be provided as and when required;
- 1.3 In addition, the Contractor will provide services on a call-out basis where infestations in any of the above areas have been identified and notified to them, and undertake baiting outside the normal programme, as recommended or as required.

2. Reason for Proposal and its benefits

- 2.1 The proposal in this report will ensure that Torbay remains a premier resort in the UK for our residents and visitors to enjoy by maintaining a clean, safe and pest-free environment.
- 2.2 The reason for the decision is that if we are unable to award the contract to the successful bidder, there will be a substantial delay in contract start date due to the need to submit a further Cabinet report.

3. Recommendation(s) / Proposed Decision

- 3.1 That the Pest Control Contract be awarded to the preferred bidder set out in Exempt Appendix 1 to the submitted report.

Appendices

Appendix 1 - Preferred bidder details (Exempt)

Background Documents

None

Supporting Information

1. Introduction

- 1.1 The current contract ended in June 2022; however, the existing provider has maintained a pest control service across the harbour estate and Torre Abbey to ensure these sites are free from potential public health issues.
- 1.2 As the current contract has expired, a full procurement process has been carried out which will secure a new supplier from September 2023.

2. Options under consideration

- 2.2 Under the Prevention of Damage by Pests Act 1949, Local Authorities are required to take such steps as may be necessary to ensure that their district is kept free from rats and mice. A 'Do Nothing' approach will leave Torbay Council's land and property assets, any that held by its wholly owned arms length companies, within the boundary of the Council's area of jurisdiction, open to infestation and environmental health risks.

3. Financial Opportunities and Implications

- 3.1 The budget for the Pest Control service has been estimated at £25K per annum with a procurement value of £125K over the duration of the contract (5 years).

4. Legal Implications

- 4.2 There are no legal implications.

5. Engagement and Consultation

- 5.1 TDA, Harbours, Neighbourhoods Team and the Procurement and Contract Management team have been engaged, to ensure service need is captured within the specification.
- 5.2 Overall contract management will sit with the Contracts Officer. However, individual sites will be managed by the relevant teams within each site.

6. Purchasing or Hiring of Goods and/or Services

- 6.1 Social Value will be a mandatory part of the procurement process; bidders will need to commit to their chosen Social Value indicators and explain how these will be achieved; how they will deliver against these indicators, what the benefits will be, and how success will be measured. Bidders Social Value responses will be evaluated and scored.

6.2 The commitments will be monitored through the Social Value Portal, in which the Contract Managers will have access to.

7. Tackling Climate Change

7.1 The tender will ask bidders how they propose to tackle climate change. This part of the tender will be evaluated and scored. The winning bidder(s) commitments will then be monitored through the contract as part of the contract management function.

8. Associated Risks

8.1 . Without a pest control service, Torbay Council and its wholly owned companies are at risk of causing public health and environmental issues. By preventing pests, we can protect the health and safety of our residents and visitors.

9. Equality Impacts - Identify the potential positive and negative impacts on specific groups

	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
Older or younger people	Pest free working, living and visiting areas		
People with caring Responsibilities	Pest free working, living and visiting areas		
People with a disability	Pest free working, living and visiting areas		
Women or men	Pest free working, living and visiting areas		
People who are black or from a minority ethnic background (BME) (Please note Gypsies / Roma are within this community)	Pest free working, living and visiting areas		
Religion or belief (including lack of belief)			There is no differential impact

People who are lesbian, gay or bisexual	Pest free working, living and visiting areas		
People who are transgendered	Pest free working, living and visiting areas		
People who are in a marriage or civil partnership			There is no differential impact
Women who are pregnant / on maternity leave	Pest free working, living and visiting areas		
Socio-economic impacts (Including impact on child poverty issues and deprivation)	Pest free working, living and visiting areas		
Public Health impacts (How will your proposal impact on the general health of the population of Torbay)	Pest free working, living and visiting areas		

10. Cumulative Council Impact

10.1 None

11. Cumulative Community Impacts

11.1 None

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Meeting: Cabinet **Date:** 15 August 2023

Wards affected: All

Report Title: Cyber Security – Renewal of 24-Hour Cyber Security Operations Centre Monitoring Contract

When does the decision need to be implemented? By 31st August contract renewal date.

Cabinet Member Contact Details: Councillor Alan Tyerman, Cabinet Member for Finance and Corporate Services, alan.tyerman@torbay.gov.uk

Director/Divisional Director Contact Details: Matt Fairclough-Kay, Director of Corporate Services, matthew.fairclough-kay@torbay.gov.uk

1. Purpose of Report

- 1.1 To approve a contract for the renewal of 24-Hour Cyber Security Operations Centre Monitoring.
- 1.2 Following the approval in 2022 of the Endpoint Detection and Response & 24 Cyber Security Monitoring by a Security Operations Centre (SOC), the Security Information and Event Management (SIEM) & SOC solution was implemented during late 2022.
- 1.3 The SOC has proven to be invaluable and has directly helped prevent a number of potentially catastrophic malware attacks. In a turnaround from pre-implementation - all clients are now monitored with the SOC and the Council now knowing about malware before the users do.
- 1.4 Having 24-hour monitoring considerably reduces the risk of cyber attack. Cyber attacks typically take place in the middle of the night or outside core working hours. The purpose of this report is to request renewal of the SOC service and award the contract to the preferred bidder sought from the KCS Framework.

2. Reason for Proposal and its benefits

- 2.1 Having 24-hour monitoring considerably reduces the risk of cyber attack. Renewal of the service reduces the risk of Cyber Attack which could cripple the Council in terms of service delivery or risk its confidential data being leaked to the Dark Web.

3. Recommendation(s) / Proposed Decision

1. That the preferred bidder, sought from the KCS Framework, be awarded the contract for the 24-Hour Cyber Security Operations Centre Monitoring service for a 3 year term as set out in exempt Appendix 1.

Appendices

Appendix 1: Exempt Appendix 1 – Preferred bidder

Background Documents

None

1. Introduction

1.1 Following the approval in 2022 of the Endpoint Detection and Response & 24 Cyber Security Monitoring by a Security Operations Centre (SOC), the SIEM & SOC solution was implemented during late 2022. The SOC service needs to be renewed prior to contract expiry on 31st August 2023.

2. Options under consideration

2.1 Options – Cyber Security 24 Hour Monitoring

Options	Option 1 - Do Nothing	Option 2 – Renew the Proactive Monitoring
Description	Do nothing and lose the 24 hour Cyber Security Operations Centre Monitoring	Renew the existing Security Operations Centre Cyber Monitoring
Option Outline	NA	Renew existing 24-hour support and proactive monitoring from a specialist Security Operations Centre.
Pros	Save budget.	Will provide monitoring to alert of presence of hackers or a cyber-attack. Likely to obtain cyber insurance.
Cons	High security risk & Cyber Insurance will be declined.	None.
Risk/Dependencies	Likely to be hit with a cyber-attack with limited knowledge without SOC.	This is just a renewal. Dependency is procurement which should be renewed using KCS Framework.
Timeline	NA	1-2 Months
Effort/Cost	NA	Annual Revenue is set out in exempt appendix 1
Recommendation	Not Recommended	Recommended

3. Financial Opportunities and Implications

3.1 The budget has already been approved. Without such protection the cost to the Council could be significant should a cyber attack be successful.

4. Legal Implications

4.1 The preferred bidder has been sought from the KCS Framework in accordance with procurement requirements.

4.2 The impact of a cyber attack could have significant legal and reputational ramifications.

5. Engagement and Consultation

5.1 N/A – procurement processes have been followed.

6. Purchasing or Hiring of Goods and/or Services

6.1 Procurement have been engaged with the preferred bidder sought via the KCS Framework.

7. Tackling Climate Change

7.1 No impact.

8. Associated Risks

8.1 Risk of Cyber Attack if service not renewed. Implications are the crippling of Council service delivery and data being leaked to the Dark Web and used for criminal activity.

9. Equality Impacts - Identify the potential positive and negative impacts on specific groups

	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
Older or younger people	Protect citizens data & Lower risk of Council Services being disabled.		
People with caring Responsibilities	Protect citizens data & Lower risk of		

	Council Services being disabled.		
People with a disability	Protect citizens data & Lower risk of Council Services being disabled.		
Women or men	Protect citizens data & Lower risk of Council Services being disabled.		
People who are black or from a minority ethnic background (BME) (Please note Gypsies / Roma are within this community)	Protect citizens data & Lower risk of Council Services being disabled.		
Religion or belief (including lack of belief)	Protect citizens data & Lower risk of Council Services being disabled.		
People who are lesbian, gay or bisexual	Protect citizens data & Lower risk of Council Services being disabled.		
People who are transgendered	Protect citizens data & Lower risk of Council Services being disabled.		
People who are in a marriage or civil partnership	Protect citizens data & Lower risk of Council Services being disabled.		
Women who are pregnant / on maternity leave	Protect citizens data & Lower risk of Council Services being disabled.		
Socio-economic impacts (Including impact on child poverty issues and deprivation)	Protect citizens data & Lower risk of Council Services being disabled.		
Public Health impacts (How will your proposal impact on the general health of the population of Torbay)	Protect citizens data & Lower risk of Council Services being disabled.		

10. Cumulative Council Impact

10.1 None

11. Cumulative Community Impacts

11.1 None

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